

# **From Corporate Travel, Hospitality, Conference and Event Policy Royal Canadian Mint**

## **Policy # 51**

### **Table of Contents**

|  |           |
|--|-----------|
| <b>1. Context.....</b>                     | <b>4</b>  |
| <b>2. Purpose and Scope .....</b>          | <b>5</b>  |
| <b>3. Authority .....</b>                  | <b>5</b>  |
| <b>4. Definitions .....</b>                | <b>6</b>  |
| <b>5. Policy Statement.....</b>            | <b>8</b>  |
| <b>6. Requirements .....</b>               | <b>9</b>  |
| <b>7. Monitoring and Reporting .....</b>   | <b>10</b> |
| <b>8. Consequences .....</b>               | <b>11</b> |
| <b>9. Questions of Interpretation.....</b> | <b>11</b> |

### **SECTION 1: SPECIFIC REQUIREMENTS FOR TRAVEL**

|  |           |
|--|-----------|
| <b>10. Introduction .....</b>                              | <b>12</b> |
| <b>11. Planning .....</b>                                  | <b>12</b> |
| <b>12. Travel Authorization.....</b>                       | <b>13</b> |
| <b>13. Responsibility .....</b>                            | <b>13</b> |
| <b>14. Travel Arrangements - General.....</b>              | <b>14</b> |
| <b>15. Corporate Travel Credit Card.....</b>               | <b>17</b> |
| <b>16. Use of Personal Credit Cards.....</b>               | <b>17</b> |
| <b>17. Cash / Travel Advances.....</b>                     | <b>17</b> |
| <b>18. Frequent Traveller / Loyalty Programs .....</b>     | <b>18</b> |
| <b>19. Persons Travelling Together / Group Travel.....</b> | <b>19</b> |
| <b>20. Air Travel.....</b>                                 | <b>19</b> |
| <b>21. Rail Travel.....</b>                                | <b>24</b> |
| <b>22. Car Travel – Privately Owned Vehicle .....</b>      | <b>24</b> |
| <b>23. Car Travel – Leased/Rented Vehicle.....</b>         | <b>25</b> |
| <b>24. Taxi and Limousine Services .....</b>               | <b>25</b> |
| <b>25. Lodging .....</b>                                   | <b>26</b> |
| <b>26. Reimbursement for Meals and Incidentals .....</b>   | <b>27</b> |



|  |    |
|--|----|
| 27. Other Business/Travel Related Expenses.....  | 29 |
| 28. Hospitality .....  | 30 |
| 29. Foreign Currency Conversion.....   | 30 |
| 30. Illness or Accident While Traveling.....   | 31 |
| 31. Death While Traveling.....   | 31 |
| 32. Loss or Damage to Luggage .....  | 32 |
| 33. Expense Reporting and Reimbursement.....   | 32 |
| 34. Relocation Travel Expenses .....   | 32 |
| 35. Travel Authority and Blanket Travel Authority .....  | 32 |
| 36. Car Mileage Rates.....   | 33 |
| 37. Car Rental Quick Reference Guide .....   | 33 |
| 38. Expense Reporting: Filing Procedures and Requirements .....                                  | 33 |
| 39. General Travel Safety Tips .....   | 33 |
| 40. Corporate Travel, Hospitality, Conference and Event Policy Interpretation<br>Bulletins ..... | 33 |
| 41. Traveller Profile .....  | 33 |

## SECTION 2: SPECIFIC REQUIREMENTS FOR HOSPITALITY

|                                      |    |
|--------------------------------------|----|
| 42. Introduction .....               | 34 |
| 43. Planning .....                   | 34 |
| 44. Hospitality Authorizations ..... | 36 |
| 45. Responsibilities.....            | 37 |
| 46. Hospitality Claims.....          | 39 |

## SECTION 2: SPECIFIC REQUIREMENTS FOR CONFERENCES

|                                    |    |
|------------------------------------|----|
| 47. Introduction .....             | 40 |
| 48. Planning .....                 | 40 |
| 49. Conference Authorization ..... | 40 |

## SECTION 2: SPECIFIC REQUIREMENTS FOR EVENTS

|                               |    |
|-------------------------------|----|
| 50. Introduction .....        | 41 |
| 51. Planning .....            | 41 |
| 52. Event Authorization ..... | 41 |

## Appendix

- Appendix 1A: Travel Authority
  - Appendix 1B: Blanket Travel Authority
  - Appendix 1C: Accommodation, Meal and Incidental Allowances and Car Mileage Rates
  - Appendix 1D: Car Rental Quick Reference Guide
  - Appendix 1E: Travel Expense Reporting – Filing Procedures and Requirements
  - Appendix 1F: General Travel Safety Tips
  - Appendix 1G: Corporate Travel Policy Interpretation Bulletins
  - Appendix 1H: Traveller Profile
- 
- Appendix 2A: Standard and Maximum Food and Beverage Cost Per Person
  - Appendix 2B: Approval Authority and Cost Matrix
  - Appendix 2C: Hospitality Expense Reporting - Filing Procedures and Requirements
  - Appendix 2D: Travel, Hospitality, Conference and Event Expenditure Approval

## **Corporate Travel, Hospitality, Conference and Event Policy**

|  |  |
|--|--|
| <b><u>Policy Number:</u></b>                   | 51   |
| <b><u>Effective Date:</u></b>                  | July 5, 2021   |
| <b><u>Related Policies or Regulations:</u></b> | RCM - Code of Conduct (No. 1)<br>RCM - Drug and Alcohol Policy (No. 3)<br>RCM - Conflict of Interest, Post-Employment and Business Conduct (No. 38)<br>RCM - Delegation of Authority (No. 41)<br>RCM - Directive on Informal Recognitions and Gifts Presented to Employees by Management<br>National Joint Council – Travel Directive<br>TBS - Directive on Travel, Hospitality, Conference and Event Expenditures<br>TBS – Guideline on Travel, Hospitality, Conference and Event Expenditures<br>TBS – Special Travel Authorities<br>Access to Information Act - Proactive Publication Requirements of Travel and Hospitality Expenses<br>PWGSC – Accommodation and Car Rental Directory |
| <b><u>Contact Officer:</u></b>                 | Senior Vice-President, Finance and Administration & CFO  |

### **1. Context**

- 1.1. Parliament and Canadians expect the Royal Canadian Mint (RCM) to be well managed with the prudent stewardship of public funds, and the effective, efficient and economical use of public resources. In doing so, they also expect the RCM to act at all times with the highest standards of integrity, fiscal prudence, accountability, transparency, and values and ethics. These fundamental management principles apply to all government expenditures.
- 1.2. It is also understood that a range of travel, hospitality and conference related activities are necessary in order for the RCM to effectively deliver goods and services to Canadians, other customers and stakeholders.
- 1.3. This policy is a key financial management instrument that requires the RCM to have oversight mechanisms, accountabilities and controls in place to ensure that

expenditures related to travel, hospitality, conferences and events are managed in an effective, efficient and economical manner.

- 1.4. It is expected that the RCM will focus travel expenditures to support operational activities, legislative or legal requirements; engage key stakeholders, customers or suppliers including matters to support ongoing relationships, policy, program or renewal; support sound internal governance; enable training of its employees and/or members of the Board of Directors; as well as related to other RCM core mandate activities. Where travel is required the RCM will maintain financial business processes that minimize expenditures. In addition, the RCM will maintain effective travel planning, approval and reporting processes, and ensure the consideration of alternatives to travel such as virtual presence and other remote meeting solutions.

## **2. Purpose and Scope**

- 2.1. This policy applies to all employees of the Royal Canadian Mint, members of the Board of Directors, as well as others engaged to carry out work on behalf of RCM.
- 2.2. The provisions contained in this policy are adopted from the directives and guidelines established by the Treasury Board of Canada Secretariat, Orders-in-Council, collective agreements and National Joint Council governing travel, hospitality, conference and event expenditures.

## **3. Authority**

- 3.1. This policy was originally issued on March 6, 1989 under the authority of the President and Master of the RCM and revised on April 3, 1995. Policy revisions were approved by the Board of Directors and issued under the authority of the President and CEO of the Mint effective on January 1, 2004, January 1, 2005, January 1, 2007, June 17, 2007, and December 1, 2008. Subsequent revisions were issued under the authority of the President and CEO, effective September 9, 2009, May 3 and December 6, 2010, April 1, 2012, March 19, 2015, May 29, 2015, October 9, 2015, February 29, 2016, August 31, 2017, October 1, 2017, June 21, 2019, February 1, 2021 and July 5, 2021. The July 5, 2021 version supersedes all previous policies, processes and statements related to corporate travel and hospitality. The President and CEO shall approve the procedures and guidelines as set out within this policy. Exceptions to this policy will require the approval of the President and CEO. Furthermore, the President and CEO may, when desired and/or required, issue directives within the scope of this policy.
- 3.2. The Senior Vice-President, Finance and Administration & CFO is authorized to pre-approve all exceptions to hospitality expenditures and/or approve all exceptions to hospitality expense claims (based on delegation from Chair of the Board of Directors).

## 4. Definitions

- 4.1. Definitions of key terms to be used in the interpretation of this policy include:
- 4.2. **Blanket hospitality authority (BHA)** – authorization for hospitality which is continuous or repetitive in nature and where it is not practical or administratively efficient to obtain prior approval for each individual hospitality occurrence. Any exceptions to the BHA parameters shall require that the hospitality expenditure be re-approved, if possible, prior to its occurrence.
- 4.3. **Blanket travel authority (BTA)** – authorization for travel which is continuous or repetitive in nature, with no variation in the specific terms and conditions of trips and where it is not practical or administratively efficient to obtain proper approval from the employer for each individual trip. Any exceptions to the BTA parameters shall require that the individual trip be specifically approved, prior to travel, where possible. BTA does not apply to groups of employees. Employees may have more than one BTA simultaneously. Approval for a BTA is based on the estimated travel costs per travel activity, not the total amount of the BTA.
- 4.4. **Business/Executive Class Airfare** – the next fare category above Economy/Coach Class or its equivalent.
- 4.5. **Business Meetings** – meetings conducted to advance RCM objectives or operations, including RCM working sessions, work planning meetings, advisory and corporate management committees and staff retreats. Business meetings may or may not involve non-RCM employees. Typically, meetings that take place as part of sound management and governance of the RCM are considered business meetings.
- 4.6. **Chair of the Board of Directors** – an individual, appointed by the Governor-in-Council, to serve as the Chair of the Royal Canadian Mint's Board of Directors.
- 4.7. **Conferences** – are events and refer to a congress, convention, seminar, symposium or other formal gathering, which are usually organized by a third party external to government, where participants debate or are informed of the status of a discipline (e.g. economics, management, technology).
- 4.8. **Continuous Air Time** – is defined as the duration of time starting at the scheduled departure time and ending with the arrival at destination or with an overnight stop or layover equivalent to an overnight stop. Continuous air time includes flight connection wait times.
- 4.9. **Days** – unless specified otherwise, days mean calendar days.
- 4.10. **Discounted Business/Executive Class Airfare** – a fare type below full-fare Business Class or its equivalent. Discounted Business Class typically has restrictions (eg. non-refundable, change fees, advance purchase requirements) whereas full-fare Business Class does not typically have any restrictions.
- 4.11. **Discounted Economy/Coach Class Airfare** – a fare type below full-fare Economy Class or its equivalent. Discount Economy Class typically has

restrictions (eg. non- refundable, change fees, advance purchase requirements) whereas full-fare Economy Class does not typically have any restrictions.

- 4.12. **Entertainment** – includes, but is not limited to tickets to musical, theatre, sporting or similar events, tours of local or other places of interest, and other similar activities for reasons of courtesy, diplomacy and protocol.
- 4.13. **Events** – involve gatherings of individuals (RCM employees and/or Members of the Board of Directors and/or non-RCM employees) engaged in activities other than operational activities of the RCM. Examples of events include, but are not limited to: management and staff retreats; participation in conferences; awards and recognition ceremonies; and departmental celebrations.
- 4.14. **External Hospitality** is defined as Hospitality extended to non-RCM employees and will likely require the attendance or participation of RCM employees and/or member of the Board of Directors.
- 4.15. **First Class Airfare** – the next fare category above Business/Executive Class or its equivalent.
- 4.16. **Hospitality** – consists of the provision of meals, beverages or refreshments to non-RCM employees in events which are necessary for the effective conduct of RCM business and for courtesy, diplomacy or protocol purposes. In some circumstances and within restrictions defined in this policy, hospitality can also be provided to RCM employees and Members of the Board of Directors. In situations involving non-RCM employees, it may also include entertainment, local transportation to and from events as well as other reasonable measures deemed appropriate for reasons of direct service delivery of the RCM mandate or for reasons of courtesy, diplomacy or protocol. Hospitality does not include expenditures for employees or individuals on travel status; local transportation to and from events or activities for employees; rental of facilities and associated costs; and bottled water or water coolers provided to RCM employees or Members of the Board of Directors on an ongoing basis above and beyond an event as defined in this policy
- 4.17. **Internal Hospitality** - is defined as Hospitality extended solely to RCM employees and/or members of the Board of Directors.
- 4.18. **Layover equivalent to an overnight stop** – occurs anytime the traveller stops and stays at a commercial or non-commercial place of accommodation, on the same day, before continuing on with their travel itinerary.
- 4.19. **Local travel** – is defined as travel within 50 kilometers of the normal workplace or working environ of an employee or member of the Board of Directors
- 4.20. **Member of the Board of Directors** – an individual, appointed by the Governor-in-Council, to the Royal Canadian Mint’s Board of Directors. Members are interpreted to be an “office holder” in the context of this policy where referenced.
- 4.21. **Non-Public servant** – any persons who is not employed in the public service or employed by a federal Crown corporation.
- 4.22. **Non-RCM employee** – any person who is not employed by the Royal Canadian Mint.
- 4.23. **Office Holder** – Member of the Board of Directors of the Royal Canadian Mint.

- 4.24. **Operational activities** – are those activities undertaken to deliver RCM programs and services including RCM internal services. For individuals, operational activities are those activities undertaken in the performance of their assigned tasks, as set out in position descriptions, terms of reference, statements of work or other like documents. Any gathering of individuals, the purpose of which is not to conduct operational activities, shall be defined as an “event”.
- 4.25. **Overnight stop** – occurs anytime the traveller stops and stays at a commercial or non-commercial place of accommodation, overnight, before continuing on with their travel itinerary.
- 4.26. **Private club (club privé)** - An organization, institution, facility or premises offering common social and recreational amenities for the enjoyment of members and their guests. Members of private clubs share common goals and interests, and often use private clubs to create business and networking contacts in order to advance their organization’s strategies, plans and priorities.
- 4.27. **Protocol** – is a set of conventions governing correct etiquette and precedence.
- 4.28. **RCM core mandate** – to mint coins in anticipation of profit. The core mandate scope extends to the RCM’s exercise of its powers with respect to the coins of the currency of Canada; coins of the currency other than Canada; gold, silver and other metals; and medals, plaques, tokens and other objects made or partially made of metal.
- 4.29. **RCM employee** – any person employed by or who receive employment remuneration from the Royal Canadian Mint, including employees and officers, whether full-time or part-time.
- 4.30. **Reception** – a function over a prolonged period of time, where food may be served for the purpose of sustaining attendees and where a meal may or may not be served afterward.
- 4.31. **Refreshments** – include beverages or food (e.g. light snacks) or both, served between meals.
- 4.32. **Training** – is defined as formal learning activities, which include a curriculum and established learning objectives and where the primary purpose is to enable participants to maintain or acquire skills or knowledge.
- 4.33. **Travel Status** – occurs when a Traveller is on authorized RCM travel.
- 4.34. **Traveller** – a person who is authorized to travel on RCM business.
- 4.35. **Trip** – the journey covered from where the traveller commences air travel (ie. workplace city) to the final air travel destination.
- 4.36. **USA** - is defined as the continental United States, Alaska and Hawaii.

## 5. Policy Statement

- 5.1. Objective:
  - 5.1.1. That travel, hospitality, conferences and event expenditures are managed with prudence and probity and represent the most economical and efficient



use of funds given the nature of the activity in relation to RCM's core mandate and operational activities.

- 5.1.2. Strive for efficient administration of the travel, hospitality, conference and event program and processes.
- 5.2. Expected Results:
  - 5.2.1. The RCM has effective oversight mechanisms, accountabilities and controls in place for travel, hospitality, conferences and events to ensure:
    - 5.2.1.1. expenditures incurred are focused on achieving the RCM's core mandate and operational activities;
    - 5.2.1.2. expenditures are minimized and where they are necessary, are managed in an effective, efficient and economical manner;
    - 5.2.1.3. where travel is required, justification is provided regarding: why virtual presence and other remote meeting solutions were not used to meet operational requirements; the selection of the mode of transportation, the accommodation, and the number of travellers necessary to conduct RCM business.

## **6. Requirements**

- 6.1. The Senior Vice-President, Finance and Administration & CFO is responsible for:
  - 6.1.1. Approving RCM's total annual budgets for travel, hospitality and conferences.
  - 6.1.2. Ensuring disclosure on a monthly basis all travel and hospitality expenses for RCM Directors and Officers, through its website. Further:
    - 6.1.2.1. Individuals who act (ie. more specifically, serve on an interim basis) in these senior level positions are also subject to this disclosure requirement;
    - 6.1.2.2. Travel disclosure for each senior level employee must include the period covered by the trip, places visited, transportation expenses, other expenses (such as accommodation and meals), and the total amount incurred;
    - 6.1.2.3. Receipts, supporting travel claims, will be available upon request and in accordance with the Access to Information and Privacy legislation;
    - 6.1.2.4. Hospitality disclosure for each senior level employee must include the date(s), a description of the purpose and form of the hospitality, the attendees (such as number of public servants and non-public servants), the location, and the total amount incurred; and
    - 6.1.2.5. The travel and hospitality expense disclosure are published within 30 days after the month end in which expenses are reimbursed.

- 6.1.3. Disclosing the total annual expenditures for each of travel, hospitality, and conference fees for RCM, through its website, including the main variances from the previous year's actual expenditures. This disclosure is to coincide with the tabling of RCM's Annual Report.
- 6.1.4. Ensuring that the standards for travel, hospitality, conferences and events, set out in Section 1 to Section 4, are clearly communicated to departmental staff.
- 6.1.5. Acting as the delegated travel approval authority in situations where the traveller is the President and CEO, based on established written departmental policies and procedures.
- 6.1.6. Ensuring that delegated financial authorities and associated responsibilities relative to travel, hospitality, conferences and events are clearly communicated, and adhered to by managers.
- 6.2. Vice-Presidents and delegated managers are responsible for the following within their area of responsibility:
  - 6.2.1. Considering in the approval process the means to avoid or minimize travel, hospitality, conference and event costs;
  - 6.2.2. Ensuring that travel, hospitality, conference and event expenditures are necessary to support RCM's mandate, operational activities, objectives or priorities; and
  - 6.2.3. Ensuring that standards for travel, hospitality, conferences and events, set out in Section 1 to Section 4, are applied.
  - 6.2.4. Ensuring timely disclosures are met in line with government requirements

## **7. Monitoring and Reporting**

- 7.1. The President and CEO is responsible for ensuring appropriate monitoring frameworks are in place to support their oversight of the sustained and effective implementation of this policy.
- 7.2. The Senior Vice-President, Finance and Administration & CFO is responsible for supporting the President and CEO by overseeing the implementation and monitoring of this policy at RCM; implementing appropriate internal controls; bringing to the President and CEO's attention any significant difficulties, gaps in performance or compliance issues and developing proposals to address them; and reporting significant performance or compliance issues.
- 7.3. Vice-Presidents will review quarterly travel reports provided by Treasury & Risk Management listing advance booking times, airfare selection, and accommodation selection of their respective staff's travel, along with benchmark airfare and hotel rates for frequently travelled destinations, to monitor compliance and appropriate

travel booking behaviors. Where required, corrective action is to be taken to reinforce expected traveller behaviors.

- 7.4. The Director of Internal Audit may evaluate the administration of this policy by conducting periodic reviews of audit results.

## **8. Consequences**

- 8.1. In instances of non-compliance, the President and CEO is responsible for taking corrective measures within RCM with those responsible for implementing the requirements of this policy.
- 8.2. In support of the responsibility of the President and CEO, the Senior Vice-President, Finance and Administration & CFO is to ensure corrective actions are taken to address instances of non-compliance with the requirements of this policy. Corrective actions can include requiring additional training, changes to procedures and systems, the suspension or removal of delegated authority, disciplinary action and other measures as appropriate.

## **9. Questions of Interpretation**

- 9.1. Any questions, concerns or suggestions regarding this policy may be directed to the Treasury, Tax and Compliance Department.

## **SECTION 1: SPECIFIC REQUIREMENTS FOR TRAVEL**

### **10. Introduction**

- 10.1. Travel covers a large spectrum of legitimate activities that are necessary to support the RCM in the delivery of its mandate. Travel may also support other RCM objectives and priorities. The specific requirements set out in this Section are in addition to terms and conditions of reimbursement of travel on RCM business provided in the *National Joint Council Travel Directive*.

### **11. Planning**

- 11.1. Prudent planning for travel applies to all Travellers. Travel is to be avoided where cost efficient alternatives are appropriate and available. Virtual presence, teleconference, videoconference and other remote meeting solutions are to be considered for every travel situation, and if not used the reason is to be documented in the travel authorization justification. For travel that has been justified, it is the responsibility of Travellers to organize work and travel schedules to maximize business opportunities for the RCM so that travel is both cost-effective and productive.
- 11.2. The following categories of travel as listed below are to be identified in the RCM's pre-approval and expense management system (see Appendix 1A) or Blanket Travel Authority (see Appendix 1B) and form part of the travel authorization for expenditure initiation for each proposed trip:
- a. Travel that is required to support the RCM's operational activities (other than the following categories), legislative or legal requirements;
  - b. Travel related to the engagement of key stakeholders who support the RCM's ongoing working relationships or operations;
  - c. Travel that is necessary to support sound internal governance of the RCM including management meetings and committee meetings;
  - d. Travel to enable the training of employees; and
  - e. Other travel. Where "other travel" is selected as the category for the travel a detailed explanation regarding the purpose of the travel is required as part of the travel authorization.
- 11.3. The number of RCM Travellers is to be limited to the minimum necessary to deliver the business of RCM. The total number of travellers attending the same event or activity is to be justified for each travel authorization.
- 11.4. The most economical means is to be selected given the nature of the trip when booking transportation, accommodations and meeting facilities. Where possible the

travel arrangements should be booked in advance to obtain optimal discounted rates.

## **12. Travel Authorization**

- 12.1. Travel authorization requests and expense reports are approved in accordance with the Delegation of Authority Policy #41.
- 12.2. In accordance with the Delegation of Authority Policy #41, all travel plans must be pre-authorized using the pre-approval form in RCM's travel and expense management system (see Appendix 1A) or a Blanket Travel Authority (see Appendix 1B) and travel shall be limited to those employees and/or members of the Board of Directors considered necessary to carry out the specific duties involved.
- 12.3. If travel expenses are to be charged to a cost centre under the jurisdiction of a different department, such expenses shall be pre-approved by the proper authority within that department.
- 12.4. Whenever there are significant changes to trips within the travel plan at any point, those trips are to be re-approved by the delegated manager.
- 12.5. Use of the Travel Authority pre-approval or a Blanket Travel Authority does not apply to:
  - a. Local travel within the normal office location and surrounding working area of an employee or member of the Board of Directors; or
  - b. Travel required to respond rapidly to urgent and unforeseeable events that require employees and/or members of the Board of Directors to provide expertise or delivery of RCM programs and services to safeguard health, safety and security. In order to ensure efficient response, such emergency travel can be authorized by the appropriate reporting line manager; subsequently, the director of the cost centre will approve the travel cost with disclosure to the President and CEO/ Senior Vice-President, Finance and Administration & CFO.

## **13. Responsibility**

- 13.1. It is the traveller's responsibility to:
  - 13.1.1. create and update, where required, a Traveller Profile, in accordance with requirements provided by the RCM's designated travel provider;
  - 13.1.2. become familiar with the provisions of this policy before requesting authorization for travel;
  - 13.1.3. obtain pre-approval for the trip by fully completing the pre-approval form in RCM's travel and expense management system (see Appendix 1A) or a Blanket Travel Authority (see Appendix 1B) and having this approved by the appropriate individual(s);
  - 13.1.4. Approval for a BTA is based on the estimated travel costs per travel activity, not the total amount of the BTA.

- 13.1.5. claim for only eligible allowances and legitimate and actual expenses incurred;
- 13.1.6. report to Finance as soon as possible, any airline credits received or airfare refunds to their corporate credit card, as a result of flight changes or cancellations;
- 13.1.7. submit completed and approved travel expense claim form in RCM's expense management system with necessary supporting documentation, including receipts and explanations as required,
  - 13.1.7.1. within 15 business days for pre-paid expenses, e.g. conference fees, airfare, other deposits
  - 13.1.7.2. within 15 business days of completing the trip for expenses incurred within the trip,
- 13.1.8. make the necessary payments their corporate credit card balances on time.
- 13.2. It is management's responsibility to ensure that:
  - 13.2.1. this policy is communicated to all persons required to travel on RCM business;
  - 13.2.2. travel is pre-authorized and that the traveller's pre-authorization to travel is fully completed and approved in RCM's expense management system;
  - 13.2.3. travel is necessary, taking into consideration the possible use of virtual presence, teleconferencing, videoconferencing and other remote meeting solutions, and the duration of travel is reasonable;
  - 13.2.4. sufficient budgetary funds are available;
  - 13.2.5. the anticipated expenses are of a business nature and can demonstrate value for money;
  - 13.2.6. the expenses claimed are substantiated;
  - 13.2.7. the amount of expenses claimed is reasonable; and
  - 13.2.8. any expenses reimbursed or paid for by RCM are in compliance with this policy.
- 13.3. The Finance Department will reimburse expenses, within ten (10) working days of receipt of complete documents (approved in RCM's expense management system, official receipt, etc.), for the amounts claimed to the extent that the expenses are compatible with corporate policy. Expenses that are not within the policy will be referred to the functional Vice-President or President and CEO or designate for consideration and specific approval.
- 13.4. The Treasury & Risk Management Department shall manage all aspects of RCM's travel program.

## **14. Travel Arrangements - General**

- 14.1. **Travel Arrangements:** All travel arrangements (air, rail, vehicle rental and lodging); including all changes and cancellations of travel arrangements must be made through RCM's designated travel provider, American Express Travel. The RCM has negotiated preferred pricing with the travel provider. Reservations

should be made as early as possible to take advantage of advance purchase discounts. American Express Travel can be reached at:

**Online (American Express Online Booking Tool):**

<https://www.concursolutions.com/default.asp?localize=1&lang=en-us&host=www.americanexpress.com>

**By telephone:**

Reservation line: 1-888-650-5730 (Canada & USA) or overseas at 001-888-650-5730 (Worldwide).  
Once connected please select your language preference and then option 2 for off-line bookings.

**By e-mail:**

Outside e-mail: [CA.GlobalBusinessTravel@service.amexgbt.com](mailto:CA.GlobalBusinessTravel@service.amexgbt.com)

Office hours: Mon – Fri 8:00 a.m. to 5:00 p.m. EST

**Emergency Travel Arrangements:** After normal business hours, travellers may use American Express' 24 hour toll free Emergency Travel Centre. This service should only be used when required as there is a service charge levied for each call. The phone number is 1-888-650-5730 for Canada & USA or call collect at 001-888-650-5730 anywhere else in the world.

**Traveller Profile:** All RCM employees must have a Traveller Profile on file with American Express Travel before any travel is booked. A Traveller Profile can be created online at

[https://www.concursolutions.com/registration/register\\_form.asp?regcode=RMNTCAN17](https://www.concursolutions.com/registration/register_form.asp?regcode=RMNTCAN17)

Detailed instructions on how to create a Traveller Profile are set out in Appendix 1H. It is imperative that the Traveller Profile be completed with as much information as possible to ensure proper ticketing and reservations. The traveller is responsible for updating their Traveller Profile as may be required.

- 14.2. **Foreign Travel and Travel Advisories:** Safety and security are of primary importance when employees are travelling. Travel advisories that restrict travel for safety purposes are issued regularly by the Department of Foreign Affairs and International Trade (DFAIT) at <http://www.voyage.gc.ca/> or by local government state departments in other countries. It is recommended that travellers consult these sources before making any travel plans.
- 14.3. **Combining Personal and Business Travel:** Employees may take personal/vacation leave while travelling on RCM business provided they obtain special pre-authorization from their Vice-President. The Vice-President should ensure that the travel expenses paid by RCM are no greater than what it would be if the employee did not take the personal/vacation leave. See Interpretation Bulletin #ITB 051-001 for more details.
- 14.4. **Spouse/Partner Accompaniment:** The RCM shall not pay for any travel and related expenses for a spouse or partner who is accompanying an employee, including the President and CEO, as a result of his or her attendance and participation on RCM business, such as events or conferences.
- 14.5. **Rest Period:** To alleviate fatigue caused by flights of long duration and/or rapid time-zone changes and where business circumstances permit, a suitable rest period



should be arranged between the time of arrival at the destination and the time of any business appointment.

- 14.6. **Unused / Voided Airline Tickets:** Unused airline paper tickets, flight coupons or flight segments from electronic tickets must never be discarded, destroyed or ignored as they may have a cash value. The traveller is responsible for reporting these to the Finance department and returning these as soon as possible to American Express Travel to get a refund or a credit. Do not send any unused flight coupons directly to the airline or file with your expense claim. Any cost associated with obtaining a refund or a credit is the responsibility of the traveller's department. Note that it may take a period of time for refunds to be posted to a traveller's account due to airline processing times. It is the airline's practice to issue refunds in the original form of payment.

## **15. Corporate Travel Credit Card**

- 15.1. RCM's designated corporate travel card is the American Express Corporate card. This card should be used for all travel related expenses including air, rail, lodging, vehicle rental, meal, entertainment and miscellaneous expenses. The card is intended for business use only and may not be used for personal expenses (unless they are related to travel and lodging expenses incurred while on RCM business such as hotel movies and mini-bar charges).
- 15.2. All employees expected to travel on behalf of RCM on a regular basis and/or required to incur hospitality expenses in the normal course of business, should acquire an American Express Corporate card. Application forms are available from the Treasury & Risk Management department and must be signed by the employee's Director, Senior Director, Managing Director, Executive Managing Director, Vice-President or the President and CEO.
- 15.3. The cardholder is responsible for paying the balance as identified on the monthly card statement in accordance with the terms and conditions set out by the American Express Cardholder Agreement and the Corporate Card Agreement between RCM and the employee. Delinquency fees and financing charges are the responsibility of the cardholder.
- 15.4. The cardholder is responsible for reporting to the Finance department, any airfare refunds to their corporate credit card, as a result of flight changes or cancellations.

## **16. Use of Personal Credit Cards**

- 16.1. The use of a personal credit card is not permitted for paying air or train fares. These fares must either be charged to the traveller's corporate travel credit card or to RCM's Central Billing Account established with the travel provider.

## **17. Cash / Travel Advances**

- 17.1. Employees provided with an American Express Corporate card and require a cash advance for corporate travel, are expected to obtain these from Automated Bank Machines (ABM) by using their assigned Personal Identification Number (PIN).

Related service fees are reimbursable. Any ABM displaying the INTERAC or CIRRUS logo will accept the American Express Corporate card for cash advances.

17.1.1. ABM's are located at the airport as well as other locations and are capable of dispensing local currency. The daily/monthly cash advance limits are \$300.00 Canadian and \$3,000.00 Canadian respectively (or the equivalent in a foreign currency). Service fees are reimbursable.

## **18. Frequent Traveller / Loyalty Programs**

- 18.1. RCM will not endorse or pay for any frequent traveller, membership or loyalty programs. Any membership initiatives are between the traveller and the issuing organization. In such cases, employees are entitled to collect and redeem benefits with these programs as long as there is no additional cost or impact on operational requirements to RCM. Employees are personally responsible for all costs associated with frequent traveller, membership or loyalty programs, but still remain governed by the terms and conditions of RCM's Corporate Travel, Hospitality, Conference and Event policy for the selection and approval of all travel related services.
- 18.2. Selection of air schedules, accommodation and car rentals shall not be influenced by such programs leading to an increase in RCM's travel expenses.
- 18.3. Travellers are fully responsible for any income tax implications that may arise as a result of using employer-paid travel to earn points for personal-use travel or rewards. RCM will not issue a T4 or T4A slip in this regard. It is the responsibility of each employee to report the applicable taxable benefit when completing their annual tax return.

## **19. Persons Travelling Together/ Group Travel**

- 19.1. In order to avoid and /or reduce the impact on the corporation in the event of an accident or incident, the following guidelines should be used when practical and based on available options and schedules.
  - 19.1.1. No more than the President and CEO and two Vice-Presidents should travel together.
  - 19.1.2. No more than two of the following should travel together, without the prior permission of a Vice-President or the President and CEO:
    - 19.1.2.1. Vice-Presidents, Executive Managing Directors, Managing Directors, Senior Directors or Directors in a direct reporting line;
    - 19.1.2.2. Executive Managing Directors, Managing Directors, Senior Directors or Directors reporting to the same Vice-President;
    - 19.1.2.3. Executive Managing Directors, Managing Directors, Senior Directors or Directors and other management staff in a direct reporting line.
  - 19.1.3. No more than twelve employees should travel together on the same flight, without the prior permission of the Vice-President, Finance & Administration.
- 19.2. The primary group sponsoring or organizing the out-of-town assignment or function, is responsible to coordinate all attendees and completing the necessary documentation to obtain the required approval.
  - a. The prior approval of the divisional Vice-President, sponsoring or organizing the out-of-town assignment or function, is required when three or more employees are requested to travel on the same out-of-town assignment.
  - b. The prior approval of the President and CEO is required when five or more employees are requested to travel on the same out-of-town assignment.
- 19.3. Air Canada and other airlines may offer discounts in the form of convention fares when 10 or more employees are travelling to the same location for a particular event or function (e.g. meeting, coin show, conference). These fares, depending on class of service, may be better than those typically available to RCM for regular travel. Before any travel is booked, the RCM organizer/coordinator for this event or function should contact the Treasury department. The Treasury department will assess what is most economical for the RCM and provide further directions to the organizer/coordinator for communication to the travellers.

## **20. Air Travel**

- 20.1. Air travel is the accepted means of transportation unless specific prior approval is obtained and it is more efficient in both time and cost to travel by car, rail or other means.

- 20.2. Airfare pricing is very dynamic. In an effort to increase the probability of obtaining the cheapest fare available for the eligible class of air travel for the chosen itinerary, it is recommended that the traveller book air travel no later than 14 days in advance of the travel date.
- 20.3. Travellers are expected to be mindful in managing and minimizing flight changes and the associated fees.
- 20.4. Airfares purchased will be charged to a RCM Central Billing Account unless the traveller provides their American Express Corporate card at the time of booking or has identified this preference in their Traveller Profile with American Express Travel. Under no circumstances are personal credit cards to be used for paying airfares.
- 20.5. All airline tickets must be booked by American Express Travel. The standard for air travel is outlined in the below table. The lowest available airfares appropriate to particular itineraries shall be sought. To meet this expectation the traveller should take into consideration related travel costs and relevant considerations when selecting their fare. These may include incremental ground transportation costs if flights to the destination are serviced by more than one airport (eg. Toronto), baggage fees assessed by different airlines, arrival time to meet a commitment (eg. meeting), convenient departure time, etc. As a means of illustration, the following scenarios are considered acceptable bookings :
  - a. The traveller chooses the lowest published airfare per American Express Travel. Since this airfare is the lowest airfare, no additional written justification is required.
  - b. The traveller chooses an airfare that provides for the lowest aggregate costs taking into consideration tangible cost differences including but not limited to meals included in the airfare, lower ground transportation costs due to location of the airport, baggage fees, and/or other pertinent items. Since this airfare may not be the lowest published airfare per American Express Travel, a written justification must be included with the Travel Authority and Advance Form to explain the rationale for the airfare selected.
  - c. The traveller chooses an airfare that doesn't pose unreasonable hardship and/or provides the necessary itinerary to fulfill business requirements. Examples could include reasonable airport connection wait times, reasonable departure and/or arrival times. Since this airfare may not be the lowest published airfare per American Express Travel, a written justification must be included with the Travel Authority and Advance Form to explain the rationale for the airfare selected.
- 20.6. All travellers are allowed to use the designated fare class, unless an upgrade is provided at no additional cost, or due to the following exceptions below. Fares booked that do not comply with this policy will be reported to the appropriate

Vice-President or President and CEO for review and approval. A copy of all exceptions must be filed with the Senior Vice-President, Finance and Administration & CFO. It is expected that all travellers be mindful that although they may be eligible for Business or Discounted Business airfare where specifically identified in the below table, that they are expected to be prudent in selecting this class of airfare based on evaluating the cost in terms of value for money and due regard for economy, and should consider the use of lower airfare class as an alternative where such circumstances to use Business or Discounted Business cannot be reasonably justified.

## STANDARD ALLOWABLE AIRFARE CLASS

| Destination     | Members of the Board of Directors | President & CEO | Vice-Presidents   | Functional Directors (Level G & H)  | All Other Employees   |
|-----------------|-----------------------------------|-----------------|---|---|---|
| Canada          | Business                          | Business        | Discounted Economy except where trips are 850 air kilometres or more one way <u>and</u> where continuous air travel exceeds 4 hours, in which case Discounted Business is allowed | Discounted Economy except where trips are 850 air kilometres or more one way <u>and</u> where continuous air travel exceeds 4 hours, in which case Discounted Business is allowed | Discounted Economy  |
| USA             | Business                          | Business        | Discounted Economy except where trips are 850 air kilometres or more one way <u>and</u> where continuous air travel exceeds 4 hours, in which case Discounted Business is allowed | Discounted Economy except where trips are 850 air kilometres or more one way <u>and</u> where continuous air travel exceeds 4 hours, in which case Discounted Business is allowed | Discounted Economy  |
| Caribbean       | Business                          | Business        | Discounted Business   | Discounted Business   | Discounted Economy. Discounted Business allowed where continuous air travel exceeds 9 hours |
| Central America | Business                          | Business        | Discounted Business   | Discounted Business   | Discounted Economy.   |

|                |          |          |                     |                     |   |
|----------------|----------|----------|---------------------|---------------------|---|
|                |          |          |                     |                     | Discounted Business allowed where continuous air travel exceeds 9 hours                     |
| South America  | Business | Business | Discounted Business | Discounted Business | Discounted Economy. Discounted Business allowed where continuous air travel exceeds 9 hours |
| European Union | Business | Business | Discounted Business | Discounted Business | Discounted Economy. Discounted Business allowed where continuous air travel exceeds 9 hours |
| Eastern Europe | Business | Business | Discounted Business | Discounted Business | Discounted Economy. Discounted Business allowed where continuous air travel exceeds 9 hours |
| Asia           | Business | Business | Discounted Business | Discounted Business | Discounted Economy. Discounted Business allowed where continuous air time exceeds 9 hours   |
| Middle East    | Business | Business | Discounted Business | Discounted Business | Discounted Economy. Discounted Business allowed   |

|         |          |          |                     |                     |   |
|---------|----------|----------|---------------------|---------------------|---|
|         |          |          |                     |                     | where continuous air time exceeds 9 hours   |
| Africa  | Business | Business | Discounted Business | Discounted Business | Discounted Economy. Discounted Business allowed where continuous air time exceeds 9 hours |
| Oceania | Business | Business | Discounted Business | Discounted Business | Discounted Economy. Discounted Business allowed where continuous air time exceeds 9 hours |

**Notes:**

- (1) Other than the Members of the Board of Directors and the President & CEO, no employee is allowed to fly any form of Business class fare between Winnipeg and Ottawa, regardless of routing. Exceptions due to medical reasons, unavailability of any form of Economy class fare, etc. shall be reviewed on a case by case basis for approval by the President and CEO.
- (2) “Trip” is defined as the journey covered from where the traveller commences air travel (ie. workplace city) to the final air travel destination.
- (3) “Continuous air time” starts at the scheduled departure time and ends with the arrival at destination or with an overnight stop or layover equivalent to an overnight stop. An overnight stop or layover equivalent to an overnight stop, occurs anytime the traveller stays at a commercial or non-commercial place of accommodation before continuing on with their itinerary.
- (4) The Standard Allowable Airfare Class applies to all flight segments in accordance with the required air travel kilometres and/or “Continuous air time” definition, where identified as applicable.
- (5) The traveller is permitted to use the same airfare class for the return flight/segments back home.
- (6) For the sake of clarification, Discounted Economy for Air Canada refers to its Flex class airfare.

- (7) For the sake of clarification, Discounted Business for Air Canada refers to its Z and P class airfares for travel within Canada and/or USA; its C, D, Z and P class airfares for travel outside of Canada and USA.

**General airfare exceptions and requiring approval:**

- (1) Where a medical certificate requires the traveller to have special seating arrangements, the traveller may choose the next higher level fare class that provides for this;
- (2) If an employee is taken ill while travelling and the attending physician recommends a different class of air travel back to Canada;
- (3) To accompany customers that are booked on a higher fare class; or
- (4) When traveling on short notice for a customer event or emergency and/or no seats are available at the Standard Airfare Class, the traveller may choose the next higher level fare class that has availability.

## **21. Rail Travel**

- 21.1. The standard for rail travel is the next highest class after the full economy class.
- 21.2. Train fares purchased will be charged to a RCM Central Billing Account unless the traveller provides their American Express Corporate card at the time of booking or has identified this preference in their Traveller Profile with American Express Travel. Under no circumstances are personal credit cards to be used for paying train fares.

## **22. Car Travel – Privately Owned Vehicle**

- 22.1. Travel by private car will only be authorized when it is considered to be both economical and practical. This determination and authorization should be made by the traveller's manager based on an analysis of the alternatives available. The use of a private car for travel on RCM business, either on an occasional or continual basis, is at the owner's risk and RCM will not reimburse expenses or losses incurred because of mechanical failure, road hazards, traffic or parking violations or accidents. Unless pre-approved by the divisional Vice-President, the employee may not claim more in total kilometre allowance for any journey than the equivalent fare of the lowest practical commercial carrier fare.
- 22.2. Employees using a private vehicle must ensure that the vehicle carries a minimum insurance coverage of \$1,000,000 for public liability and property damage. Employees, for their own protection, should confirm with their automobile insurers that occasional business use is covered. See Interpretation Bulletin #ITB 051-002 for more details.
- 22.3. Employees who are authorized to use their private cars for travel on RCM business, either on an occasional or continual basis, are paid in accordance with the car mileage rate outlined in Appendix 1C. Necessary costs incurred for road, ferry, bridge and tunnel tolls or parking charges (except at the normal place of work) are



reimbursed. Employees may claim kilometre allowance from work place to destination and return, and incidental kilometre allowance at destination. Employees travelling to the same location by private car are expected to use common transportation to minimize costs. Passengers may not claim kilometre allowance.

## **23. Car Travel – Leased/Rented Vehicle**

- 23.1. The leasing/renting of a car is permitted when economical and practical. For leased vehicles, prior approval of the divisional Vice-President is required. For rented vehicles, prior approval of the traveller's manager is required.
- 23.2. Where practical, employees travelling to the same location by vehicle are expected to travel together to reduce costs.
- 23.3. All vehicle leases/rentals must be for intermediate/standard or smaller size vehicles unless special circumstances warrant a larger vehicle (e.g. 3 or more employees) or if an upgrade is provided at no additional cost.
- 23.4. In addition to all drivers, RCM should be named or identified on the lease/rental agreement to ensure that all parties are properly insured (e.g. John Smith / Royal Canadian Mint).
- 23.5. Employees must decline Collision Damage Waiver/Loss Damage Waiver Insurance (CDW) offered by car leasing/rental companies. Employees who pay for their car lease/rental with the American Express Corporate card have automatic CDW coverage. For those situations where the American Express Corporate card is not used, CDW coverage is provided under RCM's insurance program provided RCM is named or identified on the lease agreement. Any cost associated with damages to the rental car or related insurance claims will be borne by traveller's cost centre/department.
- 23.6. When returning vehicles, reasonable effort must be made to return the vehicle:
  - 23.6.1. to the original rental city unless pre-approved for one-way rental by the rental agency;
  - 23.6.2. intact (i.e. no bumps, scratches or mechanical failures);
  - 23.6.3. on time, to avoid additional hourly charges; and
  - 23.6.4. with a full tank of gas.
- 23.7. A "Car Rental Quick Reference Guide" is provided in Appendix 1D and should be carried by the traveller when renting or leasing a vehicle.

## **24. Taxi and Limousine Services**

- 24.1. The use of taxi or limousine service is allowable when use of such service is justifiable and reasonable. In case of travel to and from airports, limousines or taxis are permitted where the cost is not excessive; however, airport bus service is encouraged when available and practical. It is recommended group transportation be organized and paid directly from one cost center. Finance will centralize the

billing for taxi cabs and limo services and will not divide one cost into different cost centres.

- 24.2. The use of car sharing services such as Uber or similar is allowable where legislated and when the use of such service is justifiable and reasonable. Travellers should be aware that these car sharing services are not regulated or legislated in all cities or locations.
- 24.3. The use of RCM issued taxi cabs are prohibited as a means of payment when travel is authorized under the RCM's pre-travel authority. Use of taxi cabs are permitted for local travel only.

## **25. Lodging**

- 25.1. Accommodation should be hygienic, safe, comfortable and of good quality and if needed, have adequate business facilities and be convenient to the place of business. Hotel bookings must be for a standard single guest room unless an upgrade is provided at no additional cost. Although the hotels are not obligated to do so, employees should enquire whether they can be afforded government or corporate rates, when making reservations. Please refer to Appendix 1C for reference link.
- 25.2. As a financial guideline and with prudent regard to economy, accommodations should comply with RCM's Four-Tier Hotel Rate System (Appendix 1C). Hotel rates for North America are set by RCM and can be changed as necessary based on market rates. For International hotels, accommodation should comply with the City Rate Limits published by Public Works and Government Services Canada - Accommodation and Car Rental Directory (please refer to Appendix 1C for reference link).
  - 25.2.1. The City Rate Limits and the specified acceptable rate for the identified frequently travelled cities do not apply to members of the Board of Directors and the President and CEO. Furthermore, at their discretion, members of the Board of Directors and the President and CEO may choose to book and stay at a standard guest room situated on the Fairmont Hotel Gold floors.
- 25.3. All accommodation rates in excess of the City Rate Limit and the specified acceptable rate for the identified frequently travelled cities, must be documented, justified and pre-approved by the traveller's Vice President or in the case where the employee is a Vice President, it should be pre-approved by the President and CEO. Documentation (information from American Express travel counselor or American Express/RCM online travel booking tool) should include available hotels and related rates to support request.
- 25.4. If non-commercial accommodation is used, an expense of \$50.00 Canadian per day may be claimed for travel within Canada. For travel outside of Canada, an expense of \$50.00 US per day may be claimed. Note that Airbnb properties are not considered non-commercial accommodations and should not be used until such time the RCM is satisfied that such services meet the necessary regulatory, legal,

insurance, safety and other requirements deemed appropriate for such services to be considered feasible for the RCM and its travellers.

- 25.5. Duplication of accommodation or omission to cancel guaranteed accommodation must be substantiated to be an allowable expense.

## **26. Reimbursement for Meals and Incidentals**

### **26.1. Meal allowances:**

- 26.1.1. Meal allowance for travel: A meal allowance is paid in accordance with the rates published by the National Joint Council. Please refer to Appendix 1C for reference link.
- a. Meals include breakfast, lunch and/or dinner.
  - b. The meal allowances are inclusive of all taxes and gratuities.
  - c. The traveller may combine eligible meal allowances to spend across the meals consumed. No receipts are required except in cities specified by the National Joint Council where receipts are needed to justify reasonable and justifiable expenses.
  - d. Meal allowances are not transferable to another traveller.
- 26.1.2. An exception is being made for meals consumed in New York City and Los Angeles City, specifically for Directors (level G and above) and Vice-Presidents. In lieu of the applicable meal allowances, this particular group of travellers may elect to seek reimbursement for actual meals, where reasonable and supported by itemized receipts. Actual meal expenses shall not include alcohol, costs associated with guests or co-workers or the additional cost of room service, which is to be identified by the claimant. The traveller must submit the actual itemized receipt for their own meal, rather than claim a receipt that covers a number of people, except under the Hospitality section of this policy. These actual itemized receipts should indicate the type of meal for which reimbursement is requested (ie. breakfast, lunch or dinner) and be included in the traveller's expense claim.
- 26.1.3. No meal allowances should be claimed for meals in transit which are included in transportation charges, or for meals prepaid by RCM for employees attending conferences or courses, when entertained by others, included in the hotel rate, or when claiming hospitality expenses for meals.
- 26.1.4. Unless otherwise covered by terms and conditions of employment or collective agreement, meals expenses incurred within the local travel area shall not normally be reimbursed. Meal expenses, based on actual receipts, may be reimbursed up to the limit of the applicable meal allowance in Appendix 1C, in the following situations:
- a. When employees or members of the Board of Directors are required to work through or beyond normal meal hours and are clearly placed in

- situations of having to spend more for the meal than would otherwise be the case;
- b. When employees or members of the Board of Directors are required to attend conferences, seminars or meetings during the weekend or holidays;
- c. When employees are required to attend formal full-day conferences, seminars or meetings and where meals are an integral part of the proceedings;
- d. When employer representatives are involved in collective bargaining proceedings;
- e. When intense task force or committee studies are enhanced by keeping participants together over a normal meal period; or
- f. When the reimbursement of meal expenses is clearly reasonable and justifiable as a direct result of an employee's or member of the Board of Directors' duties.

## 26.2. Incidental allowance:

- 26.2.1. An incidental expense allowance may only be claimed by travellers that are either RCM employees or members of the Board of Directors. Non public servant travellers are not eligible for this allowance.
  - 26.2.2. An incidental expense allowance may be claimed for each full or partial day of travel. This allowance is intended to help the traveller defray personal costs not otherwise provided for within this policy such as gratuities, laundry, dry cleaning, grass cutting, snow removal, home security checks, plant watering, mail services, pet care, telecommunication hook-ups and service, shipping of some personal effects, beverages, snacks, toiletries, magazines, newspapers, etc. Incidental expense allowances are in accordance with the rates published by the National Joint Council. Please refer to Appendix 1C for reference link. No receipts are required to claim this allowance.
  - 26.2.3. When a traveller visits different locations on the same day, the incidental allowance paid shall be that for the location where the day commences.
- 26.3. Employees who are absent from home during a weekend may claim meal allowances as applicable and the daily incidental expense allowance for each full Saturday or Sunday that they were on travel status. The same allowances may be claimed if the employee is on travel status for a full legal holiday of the country where the employee is on business.

## **27. Other Business/Travel Related Expenses**

- 27.1. Other business/travel related expenses incurred and supported by receipts are reimbursable when they are reasonable and directly related to business travel. These include:
- 27.1.1. ABM fees to obtain cash advances;
  - 27.1.2. service charges to purchase traveller cheques;
  - 27.1.3. parking;
  - 27.1.4. fax and telegram services;
  - 27.1.5. telephone costs for business purposes (use of corporate calling card is highly recommended where feasible);
  - 27.1.6. personal telephone costs (reasonable amount);
  - 27.1.7. remote computer access / internet connection / WiFi costs for RCM business purposes;
  - 27.1.8. cost of reasonable amounts of bottled water;
  - 27.1.9. employees travelling outside Canada are reimbursed for the cost of obtaining a passport and/or visa, inoculations, vaccinations, x-ray and health certificates as may be required;
  - 27.1.10. advance seat selection where warranted (ie. to make flight connection, to work on flight) and properly documented, subject not to exceed \$50 for any flight segment;
  - 27.1.11. necessary costs incurred for transporting required personal effects or RCM-owned equipment at excess luggage rates are reimbursed;
  - 27.1.12. costs incurred for rental of equipment or meeting rooms;
  - 27.1.13. costs incurred by an employee when representing RCM at an official function shall be reimbursed. These costs include such items as the rental of formal attire, etc.
  - 27.1.14. annual fee, if applicable, associated with the RCM designated corporate travel card;
  - 27.1.15. costs incurred for dependent care where no live-in arrangements are available. Reimbursement is limited to proof of payment and not to exceed that incurred by the employee for dependent care during the work day, to a daily maximum of \$75 per household. No reimbursements will be made for services rendered by relatives;
  - 27.1.16. loss or damage to personal items (other than luggage) that are required by the traveller in performing his/her RCM duties, provided it is not considered normal wear and tear, due to the traveller's negligence or where a claim can be made against a third party. Any claim for loss or damage to personal items must be approved by the traveller's Vice-President or the President and CEO; and

- 27.1.17. other business/travel related expenses at the discretion of the traveller's manager, where reasonable and properly documented including receipts.
- 27.1.18. Adding tip or gratuity is allowed, but when the tip or gratuity is in excess of \$2 dollars (e.g. taxi fare) it cannot exceed twenty percent (20%) of the value of the total bill in the transaction currency.
- 27.2. The following are examples of non-reimbursable expenses:
  - 27.2.1. airline club dues;
  - 27.2.2. frequent traveller, membership or loyalty program costs;
  - 27.2.3. optional travel or baggage insurance;
  - 27.2.4. traffic and parking fines;
  - 27.2.5. in-flight movies and/or mini-bar service;
  - 27.2.6. personal entertainment;
  - 27.2.7. corporate credit card delinquency fees/finance charges;
  - 27.2.8. hotel room movies;
  - 27.2.9. hotel mini-bar;
  - 27.2.10. luggage, briefcases;
  - 27.2.11. gym passes or costs to utilize fitness facilities;
  - 27.2.12. barber or hairstylist expenses;
  - 27.2.13. laundry and dry cleaning services; and
  - 27.2.14. air or rental vehicle phone usage.

## **28. Hospitality**

- 28.1. When hospitality is extended while travelling, then such expenses shall be claimed in accordance with Section 2 of this policy.

## **29. Foreign Currency Conversion**

- 29.1. Costs incurred for the purchase or resale of foreign currencies or travellers' cheques are reimbursed to the extent that the purchase and resale costs are consistent with the overall costs of the trip, and the employee must attach records of all such transactions when submitting expense reports.
- 29.2. Travel expenses incurred in foreign currencies will be reimbursed at conversion rates that protect the employee from personal loss but at the same time respect a principle that employees should exercise reasonable care to obtain favourable exchange rates for RCM.
- 29.3. Where a Corporate credit card is used, the actual charge to RCM will be accepted and used for accounting purposes. If a personal credit card is used and the employee has received the billing prior to filing the expense claim, the actual conversion rates charged will be accepted if a copy of the billing is provided. If a conversion rate has to be utilized before the employee receives the billing, the



prevailing foreign exchange (FX) rate on the day of expense published by XE FX rates plus two (2) percent will be used. The Finance division will advise of the XE FX rates upon request. When the actual charges are received by the employee and there is a variance between actual costs for a trip and the total claimed, the employee will be entitled to file a supplementary travel claim for the difference.

- 29.4. Where an employee has to purchase foreign currencies for travel abroad, they should be purchased at a bank or currency exchange, wherever possible. This usually affords the employee a reasonable conversion rate and protects against illegal or black market currency transactions. An official receipt showing the amount converted and the rate of exchange, transaction fees, etc. should be obtained and attached to the employee's expense claim. Expenses converted at these rates will be accepted up to the amount purchased. Currency conversion at hotels may be permitted where it is needed to pay the hotel account or to provide a small amount of currency for local needs. The conversion rate paid to the hotel and the amount converted must be officially indicated on the hotel bill or receipt, in which case, the hotel conversion rate will be accepted for the amount transacted with the hotel.

### **30. Illness or Accident While Traveling**

- 30.1. Employees are reimbursed necessary expenses caused by illness or accident while travelling to the extent not covered by insurance.
- 30.2. When in the opinion of the attending physician or the RCM's physician, an employee's condition resulting from illness or injury while travelling on RCM business warrants the transportation of the employee to another location for medical care; such costs will be reimbursed by the RCM. Also, where the situation warrants the bedside presence of the next-of-kin or a representative of the family, the actual and reasonable expenses of that person for transportation, accommodation, meals and incidentals will be reimbursed by the Corporation. Reimbursements are subject to prior approval by the divisional Vice-President and must be within the limits stipulated in this policy. If any portion of such cost is collectible from an insurance company, RCM's reimbursement will be limited to any excess over the insurance coverage. In the event that the employee is taken ill while on travel status, the employee should ensure, upon his return to the office, that the illness is recorded on the employee's file.

### **31. Death While Traveling**

- 31.1. If an employee dies while travelling on RCM business, the RCM will make every reasonable effort to assist the next-of-kin in making transportation or funeral arrangements. If the death is due to an eligible accident under the RCM's travel and accident insurance policy, the death benefits paid under this policy will be paid to the employee's designated beneficiary for Supplemental Death Benefits, as shown in the Human Resources Division's records.

## **32. Loss or Damage to Luggage**

- 32.1. The purchase of an airline ticket automatically provides a degree of insurance for delay, loss or damage to luggage.
- 32.2. In the event of delay, loss or damage to the luggage, the traveller must immediately advise the airline, hotel or American Express, as appropriate.
- 32.3. The ultimate responsibility for retrieval and compensation of lost baggage lies with the airlines. Any substantiated claim for loss or damage for the excess over the amount paid by the airline will be covered by RCM provided it is reasonable and must be approved by the traveller's Vice-President or the President and CEO.
- 32.4. If a traveller's baggage is delayed more than six hours, American Express will pay for the traveller's immediate and reasonable and necessary expenses, provided that such expenses are incurred within four days of arrival, to a maximum of \$500.00. For further information refer to the American Express' Certificate of Insurance which accompanies their Corporate card.

## **33. Expense Reporting and Reimbursement**

- 33.1. Travellers must submit approved travel expense reports, with all required original itemized receipts and supporting documentation to the Finance department using the RCM's expense management system within the appropriate timeline (see 13.1.7). Expense reports received after the 30 day period will be forwarded to the appropriate Vice-President for approval. See Appendix 1E for specific filing procedures and requirements.
- 33.2. When original itemized receipts are not available, a full explanation of the expense and the reason for the missing receipt is required. The traveller's manager must initial this explanation.
- 33.3. When the necessary bank account information has been furnished to Finance, reimbursement will be deposited electronically to the traveller's bank account, within ten (10) working days of receipt. Forms for providing bank account information are available from Finance. RCM accepts no responsibility for delayed reimbursement due to incomplete, incorrect travel expense claims, delays in managerial approval, or circumstances that it has no control over.
- 33.4. Corporate cards should be used for business expenses only. When an employee is required to reimburse RCM, monies owed should be paid within 10 business days of either incurring the expense or completing the trip.

## **34. Relocation Travel Expenses**

- 34.1. Relocation and travel expenses for an employee who is transferred to another location by RCM is not covered under this policy. Such expenses are covered in accordance with arrangements between the employee and the RCM Human Resources department.

## **35. Travel Authority and Blanket Travel Authority**



35.1. Please refer to Appendix 1A and Appendix 1B.

**36. Car Mileage Rates**

36.1. Please refer to Appendix 1C.

**37. Car Rental Quick Reference Guide**

37.1. Please refer to Appendix 1D.

**38. Expense Reporting: Filing Procedures and Requirements**

38.1. Please refer to Appendix 1E.

**39. General Travel Safety Tips**

39.1. Please refer to Appendix 1F.

**40. Corporate Travel, Hospitality, Conference and Event Policy Interpretation Bulletins**

40.1. Please refer to Appendix 1G.

**41. Traveller Profile**

41.1. Please refer to Appendix 1H.

## **SECTION 2: SPECIFIC REQUIREMENTS FOR HOSPITALITY**

### **42. Introduction**

42.1. The provision of hospitality is often necessary to support the conduct of the RCM's business and to deliver on its core mandate and operational activities, objectives and priorities. All RCM employees and members of the Board of Directors are responsible for exercising rigorous management of hospitality, including taking measures to minimize and/or avoid costs. Decisions to offer hospitality must be carefully considered and demonstrate the necessity based on courtesy, diplomacy, protocol or to facilitate the achievement of RCM's business.

### **43. Planning**

43.1. In the planning of hospitality expenditures the following limitations or exclusions are applied:

43.2. The provision of food and beverages is acceptable in accordance with the standard and maximum per person cost limits in Appendix 2A. These limits are based on the allowances set out in the National Joint Council Travel Directive and reflect per person hospitality costs provided per meal type over the course of a single day and per serving for refreshments.

- a. The Standard Cost per Person is the expected meal cost per person to be applied in normal circumstances, particularly for events involving RCM employees and/or members of the Board of Directors only, and are approved by the appropriate delegated authority;
- b. A cost per person exceeding the Standard Cost and up to the Maximum Cost per person is to be applied in exceptional circumstances, justified by the type of event, the status and nature of participants and for reasons of courtesy, diplomacy and/or protocol. The Vice President is the approval authority for these proposed hospitality costs;
- c. Planned costs exceeding the maximum cost per person require approval by the President and CEO or Senior Vice-President, Finance and Administration & CFO (based on delegation from Chair of the Board of Directors); and
- d. The Standard Cost and Maximum Cost are inclusive of taxes and gratuities.

43.3. The standard for hospitality is the provision of non-alcoholic beverages. The provision of alcoholic beverages is only permitted in circumstances where it relates to direct delivery of the RCM's core mandate and operational activities or is a matter of courtesy, diplomacy or protocol involving non-RCM employees in RCM events. Employees or members of the Board of Directors acting as host are

expected to use sound business sense and discretion when extending such hospitality.

- 43.4. Alcoholic beverages will not be provided as hospitality at events involving only RCM employees and/or members of the Board of Directors (ie. Internal Hospitality). In these situations, if alcoholic beverages are available for consumption, the employee and/or member of the Board of Directors is entirely responsible for the cost, provided that the consumption is permitted under the RCM's Drug and Alcohol Policy.
- 43.5. The provision of bottled water or water coolers to RCM employees and/or members of the Board of Directors is not part of hospitality.
- 43.6. In some circumstances, the offering to non-RCM employees of tickets to the theatre or sporting events, tours of local areas or other places of interest, and other similar entertainment activities as well as other reasonable measures deemed appropriate for reasons of courtesy, diplomacy or protocol as part of a RCM event, may be made, up to a maximum value of \$150 per guest. RCM employees and/or members of the Board of Directors who are required to accompany non RCM-employees can similarly partake in the entertainment activities.
- 43.7. Local transportation to and from the event or activity is not considered as part of hospitality except in special circumstances involving non-public servants for reasons of courtesy, diplomacy or protocol.
- 43.8. Facility rental and associated costs such as audio/video equipment and technical support or translation services are not considered as part of hospitality except in special circumstances for reasons of courtesy, diplomacy or protocol (e.g. in circumstances where the costs are directly and inherently for hospitality purposes, such as the rental of a room to be used only for hosting a lunch). These costs, however, do form part of approvals of events under this policy.
- 43.9. The purchase of private club memberships is prohibited.
- 43.10. RCM employees and/or members of the Board of Directors can be provided hospitality only in situations where:
  - a. RCM employees and/or members of the Board of Directors are required to participate in operational meetings, business meetings, RCM Townhall or similar corporate wide meetings, training or events that extend beyond normal working hours. This includes situations where:
    - i. there are no nearby or appropriate facilities to obtain refreshments or meals; or
    - ii. where staff dispersal is not effective or efficient.
  - b. RCM employees and/or members of the Board of Directors are required to be part of an event, or to participate in a RCM hosted conference, which includes participants who are non-RCM employees and for whom hospitality will be

provided as a matter of courtesy, diplomacy, protocol or to facilitate the achievement of the RCM's business.

43.11. Hospitality including any of the following elements, is only provided to non-RCM employees and the minimum required number of RCM employees and/or members of the Board of Directors for reason of courtesy, diplomacy or protocol:

- a. Alcoholic beverages;
- b. Entertainment activities;
- c. Local transportation to and from an event or activity; and
- d. Facility rental and associated items which are directly and inherently for hospitality purposes.

43.12 If possible, corporate AMEX card should be used to pay for hospitality. It is prohibited to use P-Card for hospitality.

#### **44. Hospitality Authorizations**

44.1. President and CEO or Senior Vice-President, Finance and Administration & CFO approval (based on delegation from Chair of the Board of Directors) is required when the following hospitality components are present:

- a. Total hospitality costs associated with an event exceed \$10,000; or
- b. Alcoholic beverages will be provided; or
- c. Entertainment will be provided; or
- d. Hospitality or entertainment will be provided to a spouse or to a person accompanying an event participant; or
- e. Hospitality paid by the RCM will be extended at the residence of a RCM employee or member of the Board of Directors.

44.2. In situations where Chair of the Board of Directors approval is required and this individual is participating at the hospitality activity, the President and CEO would have approval authority.

44.3. In situations where the President and CEO approval is required and this individual is participating at the hospitality activity, the Senior Vice-President, Finance and Administration & CFO would have approval authority.

44.4. In situations where the Chair of the Board of Directors, President and CEO and Senior Vice-President, Finance and Administration & CFO are participating at the

hospitality activity, the Chair of the Board of Directors would have approval authority.

- 44.5. In situations where VP approval is required and this individual is participating at the hospitality activity, the President and CEO would have approval authority.
- 44.6. All hospitality must be pre-approved using the RCM's expense management system (see Appendix 2D). Additional pre-approval is required if the final cost is anticipated to exceed the expected cost originally pre-approved.
- 44.7. All blanket hospitality must be pre-approved by either the President and CEO or Senior Vice-President, Finance and Administration & CFO approval (based on delegation from Chair of the Board of Directors) using the Blanket Hospitality Authority approval (BHA) (see Appendix 2E).
  - 44.7.1. BHA are approved for use within a particular fiscal year and will include all the categories of travel listed in Section 11.2.
  - 44.7.2. Supported by sound rationale and proper oversight, accountabilities and controls including quarterly reporting of expenditures, after the fact, to the Senior Vice-President, Finance and Administration and CFO; and
  - 44.7.3. Any exceptions to the blanket hospitality authority (BHA) parameters shall require that the hospitality expenditure be re-approved, if possible, prior to its occurrence.

## **45. Responsibilities**

- 45.1. The President and CEO shall approve the procedures and guidelines as set out within this policy. Exceptions to this policy will require the approval of the President and CEO. Furthermore, the President and CEO may, when desired and/or required, issue directives within the scope of the Corporate Travel, Hospitality, Conference and Event Policy.
- 45.2. The Senior Vice-President, Finance and Administration & CFO is authorized to pre-approve all exceptions to hospitality expenditures and/or approve all

exceptions to hospitality expense claims (based on delegation from Chair of the Board of Directors).

45.3. Vice-Presidents, Executive Managing Directors, Managing Directors, Senior Directors, and Directors are responsible for:

45.3.1. Ensuring that hospitality expenditures are reasonable and appropriate and that they support the business objectives and priorities of the RCM;

45.3.2. Reviewing employee hospitality expense claims to ensure consistency with this Policy, guidelines and procedures and, as appropriate, approving employee hospitality expense claims for reimbursement; and

45.3.3. Ensuring employees are familiar with this Policy, guidelines and procedures.

45.4. Employees extending hospitality on behalf of the RCM shall be responsible for the following:

45.4.1. Being familiar and complying with this policy, guidelines and procedures;

45.4.2. Consulting with management and obtaining pre-approvals or authorizations, when necessary;

45.4.3. Completing and submitting hospitality-related expense claims and/or supplier invoices with the necessary supporting documentation:

45.4.3.1. within 15 business days when the expense is incurred for pre-paid expenses, e.g. venue, speaker, deposits, etc.

45.4.3.2. within 15 business days of the event for expenses incurred during the event.

45.5. Employees receiving hospitality is responsible for ensuring they do not seek reimbursement for equivalent meals or refreshments as a part of a travel claim or other expense claim.

## **46. Hospitality Claims**

- 46.1. Guidelines and requirements for a request for reimbursement or payment of hospitality expenses can be found in Appendix 2C “Hospitality Expense Reporting: Filing Procedures and Requirements”.
- 46.2. When several employees and/or guests participate in a hospitality function together, the name of each person and the purpose of the event must be included in the Hospitality Expense claim or supplier invoice
- 46.3. The most senior employee in attendance at the event, up to the President and CEO level, is not required to pay. However, in order to avoid any conflict of interest, the Hospitality Expense claim or supplier invoice can only be approved by someone who was not in attendance at the event, subject to the Approval Authority and Cost Matrix outlined in Appendix 2B and the guidelines for Authorization and Approvals outlined in Appendix 2C. In the event the President and CEO is the most senior employee attending, then the Hospitality Expense claim or supplier invoice must be approved by the Senior Vice-President, Finance and Administration & CFO. In the event the Vice-President is the most senior employee attending, then the Hospitality Expense claim or supplier invoice must be approved by the Senior Vice-President, Finance and Administration & CFO or President and CEO. In the event the President and CEO and Senior Vice-President, Finance and Administration & CFO both attended the event, then the President and CEO and Senior Vice-President, Finance and Administration & CFO must jointly approve the Hospitality Expense claim or supplier invoice.
- 46.4. Hospitality extended to employees or non-employees in private residences must be authorized by the President and CEO or Senior Vice-President, Finance and Administration & CFO in advance of the event and will be reimbursed based on actual and reasonable expenditures supported by original receipts.
- 46.5. Hospitality expenses are paid or reimbursed based on original itemized receipts.
- 46.6. The levels of approval authority required for hospitality functions are set out in Appendix 2B “Approval Authority and Cost Matrix”.



## **SECTION 3: SPECIFIC REQUIREMENTS FOR CONFERENCES**

### **47. Introduction**

47.1. Conferences - Most Conferences are considered events and require approval. It includes congress, convention, seminar, symposium or other formal gathering, which are usually organized by a third party external to government, where participants debate or are informed of the status of a discipline (for example, sciences, economics, technology, management, trade shows). RCM specific examples include Mint Directors Conference & Currency Conference. Note that conferences which are required for professional development or for the purpose of learning are considered "training" and do not require approval. "Training" is fully defined in 4.31 of the policy

### **48. Planning**

- 48.1. The objective of attending a conference will be principally to support the delivery of the RCM's operational activities and must be specified in the applicable conference approval document. Where travel is involved, a completed travel authority is required as well as the rationale for the minimum number of necessary conference participants.
- 48.2. The number of employees attending a conference from the RCM will be the minimum necessary to achieve the RCM's objective.

### **49. Conference Authorization**

- 49.1. The conference approval authority is the Vice-President level. All conferences must be pre-approved using RCM's travel and expense management system (see Appendix 2D).
- 49.2. Where multiple RCM employees will be attending the same conference which constitutes an event, pre-approval form in RCM's travel and expense management (see Appendix 2D) must be completed as follows:
- 49.2.1. The primary group attending the conference, is responsible to coordinate all attendees and completing the pre-approval form in RCM's expense management system (see Appendix 2D) to obtain the required approval.
- a. The pre-approval of the divisional Vice-President, whose group is the primary attendee, is required when three or more employees are requested to attend the same conference.
  - b. The pre-approval of the President and CEO is required when five or more employees are requested to attend the same conference.

## **SECTION 4: SPECIFIC REQUIREMENTS FOR EVENTS**

### **50. Introduction**

50.1. Events typically represent or support the business activities and governance of the RCM and may include RCM employees, members of the Board of Directors, and non-RCM employees. In keeping with the provisions of this policy, the approval of planned spending on events will be subject to appropriate disclosure that supports both Chair of the Board of Directors and President and CEO oversight of the RCM.

### **51. Planning**

- 51.1. The RCM will determine the appropriate number of employees to attend an event in considering the appropriate event approval authority as specified in section 52. This will include obtaining the records of the planned costs where travel is involved, as well as other cost factors when the RCM is hosting an event such as professional services and facilities rental.
- 51.2. Training is defined as formal learning activities, which include a curriculum and established learning objectives, and where the primary purpose is to enable the participants to maintain or acquire skills or knowledge. Training is not considered an Event. Request for training and fees paid are both approved outside of this policy, by the participant's manager (Director level and up) and/or Human Resources as may be applicable.
- Conferences are considered an Event and approval under this policy applies.

### **52. Event Authorization**

- 52.1. Chair of the Board of Directors approval is required when total RCM costs associated with an event will exceed \$50,000.
- 52.2. Where an event requiring Chair of the Board of Directors approval is hosted by the RCM, the Chair of the Board of Directors will also be provided, for information

purposes, the total estimated federal cost for all participating federal departments and Crown corporations.

- 52.3. President and CEO approval of an event is required when total RCM costs associated with the event exceed \$25,000 but are \$50,000 or less.
- 52.4. Senior Vice-President, Finance and Administration & CFO together with Vice-President or delegate approval of an event are required when total RCM costs associated with the event exceed \$10,000 but are \$25,000 or less.
- 52.5. Vice-President or delegate approval of an event is required when the event has total RCM costs of \$10,000 or less.
- 52.6. For the calculation of the total RCM costs for a single event in order to determine the required approval authority, total costs are to include items such as conferences fees, professional services charges, hospitality, accommodation, transportation, meals, taxes, gratuities and service charges, costs incurred by the Chair of the Board of Directors or members of the Board of Directors related to the RCM programs that are charged to the RCM's budget, and other relevant costs directly attributable to the particular event. These costs exclude salary costs and other RCM fixed operating costs as part of the ongoing operations of the RCM.
- 52.7. The primary group organizing the event, is responsible to coordinate all attendees and completing a pre-approval form in the RCM's expense management system (see Appendix 2D) and obtain the required approval.

## Appendix 1A – Pre-Approval Travel Authority – Chrome River

Login: [ChromeRiver SSO](#)



### CONTACT

For expense reimbursement assistance, or help navigating the Chrome River application, please contact:

- Accounts Payable Support -  
Catrin Davies  
343-999-5691  
[APChromeRiver@mint.ca](mailto:APChromeRiver@mint.ca)

- THCE Policy & Credit Card -  
Donna Zimonjic  
613-415-8751  
[TreasuryOperations@mint.ca](mailto:TreasuryOperations@mint.ca)

- Accounts Payable Manager -  
Maritza Medina Alba  
343-998-3753  
[APChromeRiver@mint.ca](mailto:APChromeRiver@mint.ca)

### NOTICES

#### Accessing Chrome River

You must be logged into the RCM network, onsite or via the VPN, in order to log in to the Chrome River System.

For security reasons, it is recommended that you only log into the Chrome River system using an RCM issued device including a desktop, laptop, iPad, or iPhone, as well as the kiosks located at the Mint in both Ottawa and Winnipeg.

#### Mobile Device Applications


By downloading Chrome River applications to your mobile devices you can create, submit and approve Pre-Approval Requests and Expense Claims, and upload receipts. Should you wish to use Chrome River from your work issued iPhone or iPad, you need to download the following three applications:

1. Chrome River
2. Microsoft Authenticator
3. CR SNAP

### HELP

  
Corporate Policies  
Travel Hospitality Conference  
Event #51  
[THCE Policy #51](#)

  
RCM Training Manuals  
[All Manuals](#)


  
Concur  
Air, Hotel, Train & Car Rental travel  
booking  
[SAP Concur](#)

  
Hospitality Calculator  
[Quick link](#)

  
Per Diem Tracker  
[Quick link](#)

  
RCM 4 Tier Hotel Rate System  
[Quick link](#)

  
International Hotel Rates  
[PSPC website](#)

  
International Per Diem Rates  
Confirm incidental rate  
[Quick link](#)



## Appendix 1B – Blanket Travel Authority

Login: [ChromeRiver](#)



### CONTACT

For expense reimbursement assistance, or help navigating the Chrome River application, please contact:

- Accounts Payable Support -  
Catrin Davies  
343-999-5691  
[APChromeRiver@mint.ca](mailto:APChromeRiver@mint.ca)

- THCE Policy & Credit Card -  
Donna Zimonjic  
613-415-8751  
[TreasuryOperations@mint.ca](mailto:TreasuryOperations@mint.ca)

- Accounts Payable Manager -  
Maritza Medina Alba  
343-998-3753  
[APChromeRiver@mint.ca](mailto:APChromeRiver@mint.ca)

### NOTICES

#### Accessing Chrome River

You must be logged into the RCM network, onsite or via the VPN, in order to log in to the Chrome River System.

For security reasons, it is recommended that you only log into the Chrome River system using an RCM issued device including a desktop, laptop, iPad, or iPhone, as well as the kiosks located at the Mint in both Ottawa and Winnipeg.

#### Mobile Device Applications


By downloading Chrome River applications to your mobile devices you can create, submit and approve Pre-Approval Requests and Expense Claims, and upload receipts. Should you wish to use Chrome River from your work issued iPhone or iPad, you need to download the following three applications:

1. Chrome River
2. Microsoft Authenticator
3. CR SNAP

### HELP

  
Corporate Policies  
Travel Hospitality Conference  
Event #51  
[THCE Policy #51](#)

  
RCM Training Manuals  
[All Manuals](#)


  
Concur  
Air, Hotel, Train & Car Rental travel  
booking  
[SAP Concur](#)

  
Hospitality Calculator  
[Quick link](#)

  
Per Diem Tracker  
[Quick link](#)

  
RCM 4 Tier Hotel Rate System  
[Quick link](#)

  
International Hotel Rates  
[PSPC website](#)

  
International Per Diem Rates  
Confirm incidental rate  
[Quick link](#)

[SSO](#)



## **Appendix 1C – Accommodation Rates, Meal and Incidental Allowances and Car Mileage Rates**

### **ACCOMMODATION RATES**

The RCM has introduced a four-tier hotel rate system:

|               | City   | Rate            |
|---------------|--|-----------------|
| <b>Tier 1</b> | Vancouver, Toronto, Boston and New York City   | \$300 per night |
| <b>Tier 2</b> | For all other cities across Canada & USA (except Winnipeg)   | \$250 per night |
| <b>Tier 3</b> | Winnipeg \$200 per night   | \$200 per night |
| <b>Tier 4</b> | All other international travel shall follow the TBS hotel city rate limits.<br><a href="https://rehelv-acrd.tpsgc-pwgsc.gc.ca/ACRDS/preface-eng.aspx#foreign">https://rehelv-acrd.tpsgc-pwgsc.gc.ca/ACRDS/preface-eng.aspx#foreign</a> |                 |

All rates are exclusive of taxes. Canadian city rates are in CAD. Non-Canadian city rates are in USD.

Anything above these rates will need to be approved by the traveller's VP.

All accommodation rates in excess of the city rate limits, must be documented, justified and pre-approved by the traveller's Vice-President or President and CEO. Documentation (information from American Express travel counselor or American Express/RCM online travel booking tool) should include available hotels and related rates to support the request.

The RCM has pre-negotiated accommodation rates at the following properties:

- Andaz Hotel (Ottawa) - \$175 CAD/night, exclusive of taxes
- Inn at the Forks (Winnipeg) - \$141 CAD/night, exclusive of taxes
- Mere Hotel (Winnipeg) - \$129 CAD/night, exclusive of taxes

## **MEAL ALLOWANCES (EFFECTIVE APRIL 1, 2022)**

The meal allowances for Canada & USA are currently updated every April 1 and October 1 by the National Joint Council. Unless otherwise determined by the Senior Vice-President, Finance & Administration and CFO, the RCM will also update their meal allowances following the National Joint Council updates.

Meal allowances for travel in Canada & USA (except Yukon, Alaska, N.W.T and Nunavut) are paid in accordance with the rates published by the National Joint Council (in CAD or USD):

|                  |                |
|------------------|----------------|
| <b>Breakfast</b> | <b>\$21.90</b> |
| <b>Lunch</b>     | <b>\$22.15</b> |
| <b>Dinner</b>    | <b>\$54.40</b> |

An exception is being made for meals consumed in New York City and Los Angeles City, specifically for Directors (level G and above) and Vice-Presidents. In lieu of the applicable meal allowances, this particular group of travellers may elect to seek reimbursement for actual meals, where reasonable and supported by itemized receipts. Actual meal expenses shall not include alcohol, costs associated with guests or co-workers or the additional cost of room service, which is to be identified by the claimant. The traveller must submit the actual itemized receipt for their own meal, rather than claim a receipt that covers a number of people, except under the Hospitality section of this policy. These actual itemized receipts should indicate the type of meal for which reimbursement is requested (ie. breakfast, lunch or dinner) and be included in the traveller's expense claim.

Meal allowances for travel in Yukon, Alaska, N.W.T. and Nunavut are paid in accordance with the rates published by the National Joint Council. Please refer to reference link:  
<http://www.njc-cnm.gc.ca/directive/d10/v238/s659/en>

Meal allowances for travel outside of Canada & USA are paid in accordance with the rates published by the National Joint Council. Please refer to reference link:  
[http://www.njc-cnm.gc.ca/directive/app\\_d.php?lang=en](http://www.njc-cnm.gc.ca/directive/app_d.php?lang=en)

The meal allowances are inclusive of all taxes and gratuities.

The traveller may combine eligible meal allowances to spend across the meals consumed. No receipts are required except in cities specified by the National Joint Council where receipts are needed to justify reasonable and justifiable expenses.

Meal allowances are not transferable to another traveller.

No meal allowances should be claimed for meals in transit which are included in transportation charges, or for meals prepaid by RCM for employees attending



conferences or courses, when entertained by others, or when claiming hospitality expenses for meals.

## **INCIDENTAL ALLOWANCES**

The incidental expense allowance will be updated as and when required using the rate set from time to time by the National Joint Council. (*Board resolution of June 17, 2007*)

For travel within Canada the allowance is \$17.30 Canadian per day.

For travel within USA the allowance is \$17.30 US dollars per day.

For travel outside of Canada and USA the allowance is in accordance with the rates published by the National Joint Council. Please refer to reference link: <http://www.njc-cnm.gc.ca/directive/travel-voyage/s-td-dv-a4-eng.php>

## **CAR MILEAGE RATES (EFFECTIVE APRIL 1, 2022)**

The mileage rate will be updated as and when required using the rate set from time to time by the National Joint Council. (*Board resolution of December 7, 2006*)

Rate payable in cents per kilometre for the use of privately owned vehicles driven on authorized business travel is: 57.5 **cents/km** (taxes included).

When making a car mileage claim, documented proof of kilometres driven is required to be filed with the travel expense claim. Acceptable documented proof includes distance calculations using Google Map, Yahoo Map and MapQuest.

## Appendix 1D: Car Rental Quick Reference Guide

**(RCM Policy 51 - Corporate Travel, Hospitality, Conference and Event Policy)**

|   |   |
|---|---|
| Allowed in RCM Travel, Hospitality, Conference and Event Policy | Intermediate/Standard or smaller size<br>(Unless special circumstances warrant a larger vehicle employees [ie. 3 or more employees] or if an upgrade is provided at no additional cost) |
| Vehicles excluded by insurance policy                           | Pick-up trucks<br>Cars over \$85,000 in value<br>SUV's (Lincoln's and Yukon's)<br>Exotic cars   |
| Information <b>required</b>                                     | Your name and any other potential drivers<br>In addition - Include Royal Canadian Mint name on rental form  |
| Approvals <b>required</b>                                       | Divisional VP (or President and CEO if a VP)  |

|   |  |
|---|--|
| <b>Collision insurance</b> (damage to the car rental)                                     | Waive CDW (collision)<br>Covered by <b>Amex</b> card or <b>RCM policy</b>          |
| <b>Liability Insurance</b> (damage or injury to others)                                   | Covered by <b>RCM insurance policy</b><br>Waive third party liability, if possible |
| If Collision or Liability insurance is required by law                                    | Purchase insurance at rental agency at the highest deductible offered              |
| Countries where insurance is required by law at rental agency (these change periodically) | Australia, Costa Rica, Ireland, Italy, New Zealand                                 |

|  |
|--|
| Call authorities and seek medical attention, if required   |
| Get information from other party including License #, registration, names and witnesses  |
| Get copy of Police report, if available  |
| Call Insurance <b>1-800-243-0198 (CAN/USA)</b> / 1 905 475-4822 collect <b>within 48 hours</b><br>If rented with Amex card - open file # with Royal & Sun Alliance (the insurance company)<br>Provide insurer with necessary documentation and follow-up |
| Advise rental agency of open insurance claim file #  |
| Advise RCM Treasury/Risk Management in the event of injury to a third party or yourself and if car rental was paid with a personal credit card<br><b>(613) 998-4222 or (613) 993-7703</b>  |

|                   |   |
|-------------------|---|
| All thefts        | Get a copy of the Police report   |
| Personal property | Contact your personal insurance company   |
| RCM property      | Contact RCM Treasury & Risk Management<br><b>(613) 998-4222 or (613) 993-7703</b> |

**RCM Treasury and Risk Management department**

|                |                |
|----------------|----------------|
| Donna Zimonjic | (613) 415-8751 |
|----------------|----------------|

**American Express**

|                             |   |
|-----------------------------|---|
| Insurance                   | CAN/USA 1-800-243-0198; outside of CAN/USA 1-905-475-4822 collect |
| Emergency Travel Assistance | CAN/USA 1-800-678-5523; outside of CAN/USA 1-312-935-3606 collect |
| Emergency Card Replacement  | CAN/USA 1-800-716-6661; outside of CAN/USA 1-905-474-9329 collect |



## **Appendix 1E: Travel Expense Reporting: Filing Procedures and Requirements**

### **1. Presentation:**

- a. Claims for reimbursement of travel expenses must be made using the Royal Canadian Mint Travel Expense Claim form. The form can be found within the Travel & Hospitality section on Veritas.
- b. Instructions for completing the form are contained within the Travel Expense Claim Form file / Excel workbook.
- c. All original itemized expense receipts must accompany the claim form and must be attached to an 8-1/2 x 11 inch sheet of paper.
- d. Itemized receipts, where required, for meals consumed outside North America must be labeled to indicate the type of meal for which reimbursement is requested, i.e. breakfast, lunch, or dinner.
- e. Itemized expense receipts should be presented in chronological order.
- f. The claim form must be signed by the claimant or approved designate of the claimant before submission.

### **2. Supporting Documentation:**

- a. All travel expenses other than meal allowances and incidentals must be supported by original itemized receipts. For airfares, only e-invoices (no e-tickets) will be accepted. Credit card receipts will not be accepted as original receipts.
- b. Expenses denominated in a foreign currency will be paid or reimbursed upon presentation of documented proof of the exchange rate. Acceptable proof may include a receipt from a foreign exchange vendor for currency actually exchanged or a photocopy of the credit card bill containing the foreign exchange rate applied. If documentation is not provided, reimbursement will be made using Chrome River's automatic connection to XE.com +2% .
- c. In cases where documentation may be missing or incomplete, the employee must certify, in writing, that the expense is valid for reimbursement.
- d. Travel expense claims that are not accompanied by the required supporting documentation or approvals will be returned to the employee for completion before being processed for payment.

### **3. Authorizations and Approvals:**

- a. All travel is required to be pre-approved to ensure that adequate insurance coverage is in place while an employee is on travel status.
- b. When specific pre-authorization or approval is not required but there is a reasonable expectation that the requirement or amounts may be challenged, it is recommended that the employee consult with their

manager and obtain authorization in advance and include evidence of this authorization along with their request for reimbursement.

- c. Corporate Amex cards are to be used for business expenses only.
- d. From time to time, additional directives and instructions for the approval and/or reimbursement of travel expenses may come into force. Employees and management are expected to understand and to comply with these requirements.

#### **4. Timelines:**

- a. Completed travel expense reimbursement claims and/ or supplier invoices must be submitted to Accounts Payable within 15 business days of completion of the travel.

## **Appendix 1F - General Travel Safety Tips**

The following suggestions will provide a more safe and pleasurable trip for travellers:

### **Air Travel**

- Plan to arrive at the airport at least one hour before domestic flights and two hours before international flights. Some airlines and/or destinations may suggest more time. It is advisable to check beforehand.
- To avoid having to stand in line, print-off boarding passes ahead of time.
- Do not leave luggage unattended or with someone you do not know.
- Never agree to carry anything on board or in your luggage for someone else.
- Put your name and company address on your luggage. For added security, use tags that conceal your name and address.
- Remove all old destination tags to avoid misdirection by baggage handlers.
- Carry all medication, important business papers, some toiletries and a change of clothing in carry-on luggage in case the checked luggage is misplaced.

### **Upon Arrival at your Destination**

- Leave the airport as soon as possible after deplaning. Disturbances are more likely to occur in public airport lobbies.
- Beware of people claiming to be cab drivers in unmarked cars. Use licensed taxi or limousine services only.
- If renting a car, get maps in advance or from the car rental counter and clearly write out the directions from the airport to the hotel. Stop to ask for directions only in well-lit public areas. Keep the phone number of your destination with you.
- If unfamiliar with the local language, carry a card with the hotel's name and address. This can be shown to a cab driver or police officer should you become lost.
- In developing countries, try to reserve rooms on the third through the sixth floor of the hotel. Disturbances and burglaries are most likely to occur on the ground and second story levels. In some countries, fire rescue equipment does not reach above the sixth floor.
- Do not leave a sign on the hotel room door for maid service as it announces an empty room for would-be thieves.
- Be sure to carry your credit/charge card company's telephone number in case the card is lost or stolen. Always report losses immediately.
- Keep your passport safe and accessible.

### **Hotel Fire Safety Tips**

- While major hotels are equipped with smoke alarms, sprinkler systems and emergency evacuation instructions, fire safety awareness will increase a traveller's chance of survival in the unlikely event of a hotel fire.

When staying at a hotel...

- Check fire exits. Find the two nearest exits to your room and count the doorways so you can feel your way in the dark and smoke.
- Place your key on the nightstand and your shoes by the bed so you can find them easily.

In case of fire or smoke...

- Put on your shoes, grab your room key and head for the door. If there's any smoke in your room, get on your hands and knees and crawl. The fresh air you need to survive is near the floor.
- Feel the door and the knob. If they are cool open the door and check the hall. If they are hot, do not open the door. Stay in your room and fight the fire.
- If the hallway is clear, close the door behind you and walk to the nearest exit. Never take an elevator in case of fire! Keep your room key with you in case the hallway becomes blocked and you need to return to your room.
- If the hall has smoke in it, close the door and crawl to the nearest exit. Stay against the wall so that you can count the doorways.
- When walking down the stairwell, hold the handrail to keep your balance.

If you must stay in your room to fight the fire...

- Open your window to vent smoke. If your window doesn't open, do not break it unless absolutely necessary. You may have to close it later if smoke is outside. Never jump from the third floor or above, chances are good that you won't survive the fall.
- Call the desk to tell them you're in your room. Hang a sheet out the window to signal firemen.
- Fill the tub with water and turn on the bathroom vent fan.
- Wet some sheets or towels and stuff cracks of your door to keep out smoke. Use your ice bucket to bail water on the door. If the walls are hot, bail water on them. Keep everything wet.
- If there is a fire outside, get everything combustible away from the window.
- A wet towel tied around your nose and mouth is an effective filter if you fold it in a triangle and put the bottom corner in your mouth.
- Don't panic! Keep fighting the fire until rescue arrives.

## **Appendix 1G: Corporate Travel, Hospitality, Conference and Event Policy Interpretation Bulletins**

The following Interpretation Bulletins serve as general guidelines and procedures to supplement the Corporate Travel, Hospitality, Conference and Event Policy (#51). In the event there is a discrepancy between the Policy and Interpretation Bulletin, the Policy shall govern.

Any questions, concerns or suggestions regarding the Interpretation Bulletins may be directed to the Treasury & Risk Management Department.

### **Listing**

| <b>Bulletin Number</b> | <b>Policy Section Reference</b>              |
|------------------------|--|
| RCM ITB 051-001        | 14.3: Combining Personal and Business Travel |
| RCM ITB 051-002        | 22.2: Car Travel – Privately Owned Vehicle   |
|                        |  |
|                        |  |

## **Corporate Travel, Hospitality, Conference and Event Policy** **Interpretation Bulletin**

**Bulletin Number:** RCM ITB 051-001

**Date Issued:** January 31, 2007

**Policy Section Reference:** **14.3 Combining Personal and Business Travel**

**Policy Text:** Employees may take personal/vacation leave while travelling on RCM business provided they obtain special pre-authorization from their Vice-President. The Vice-President should ensure that the travel expenses paid by RCM are no greater than what it would be if the employee did not take the personal/vacation leave.

**Interpretation:** If pre-authorized by the traveller's Vice-President, the traveller may combine personal and business travel. The traveller must ensure that any travel expense claimed pertain solely to business travel; expenses related to personal travel may not be claimed with the possible exception of airfare.

Employee needs to be able to demonstrate airfare cost is not higher than the fare for business travel only. If it is higher, the employee would pay the difference themselves.

It is imperative that the employee schedules the personal travel to provide for an adequate rest period prior to conducting RCM business.

**Special Requirements:**

- (1) Obtain from American Express Travel, price quotes representing the business travel itinerary for the class of airfare the traveller would need to satisfy the business requirements
- (2) Obtain from American Express Travel, a price quote representing the proposed combined business and personal travel itinerary.
- (3) Attach the two airfare quotes in the header of the pre-approval in the RCM's expense management system. It will get routed to your Vice-President for approval.
- (4) Make your flight booking with Amex based on approvals provided.
- (5) Include the above documents and approvals in your expense claim.





## **Corporate Travel, Hospitality, Conference and Event Policy** **Interpretation Bulletin**

**Bulletin Number:** RCM ITB 051-002

**Date Issued:** January 31, 2007

**Policy Section Reference:** **22.2 Car Travel – Private Owned Vehicle**

**Policy Text:** Employees using a private vehicle must ensure that the vehicle carries a minimum insurance coverage of \$1,000,000 for public liability and property damage. Employees, for their own protection, should confirm with their automobile insurers that occasional business use is covered.

**Interpretation:** Employees using their private vehicle must ensure that the vehicle carries a minimum insurance coverage of \$1,000,000 for public liability and property damage. The manager should ensure the employee has such coverage prior to authorizing the use of a personal vehicle for RCM travel or business requirements.

It is recommended that managers advise their employees to confirm with their automobile insurers that occasional business use is covered under their personal insurance policies.

### **Risk of loss**

It is understood that the use of a private vehicle for travel on RCM business, either on an occasional or continual basis, is at the owner's risk for any damages or losses to the vehicle.

RCM will not reimburse expenses or losses incurred as a result of mechanical failure, road hazards, traffic or parking violations or accidents.

### **Personal injury**

In the event an employee is injured while travelling on RCM related business using a privately owned, rented, public or hired vehicle, the employee is entitled to the same benefits as if the employee was injured on site, providing the travel was during the normal course of employment.

A claim and investigation report would be filled in accordance with the appropriate Provincial laws as applicable, for processing and benefits determination.

**Answers to Frequently Asked Questions:**

Q - If I drive my car into work every day, am I entitled to kilometre allowance?



A - No, employees are not entitled to allowances for getting themselves into work every day on a normal basis.

-----

Q - If am asked to do RCM business during working hours off-site, can I use my car?

A - An employee can use a private vehicle provided they have prior written approval to do so from their manager, who has determined that it is the most economical and practical means of transportation.

-----

Q - If I use my car, how much will they pay me for its use?

A - An employee is entitled to the kilometre allowance as per Appendix 1C of this policy.

-----

Q - If I get into an accident using my car on RCM business, does RCM cover me for the damages to the car?

A - No, the use of your personal vehicle is at your complete risk. RCM will not pay you for costs, fines, repairs, deductibles, etc. as a result of your accident. They should be recovered through your personal insurance policy.

-----

Q - What if I get hurt in an accident using my own car?

A - You are entitled to the same benefits that you would have if you had been injured on the job at RCM, providing you are injured during the normal course of employment and you are using your vehicle for RCM business and it has been pre-authorized.

-----

Q - Do I need to get approval before using my car, or can I just claim for it after?

A - You will require prior written approval from your manager (memo or e-mail or RCM's expenses management system) before using a private vehicle for RCM related business. In addition, you will be asked to verify that you have sufficient private insurance (\$1,000,000 liability) before being allowed to use your vehicle for RCM business.

## **Appendix 1H: Traveller Profile**

All RCM employees must have a Traveller Profile on file with American Express before any travel is booked. It is imperative that the Traveller Profile be completed with as much information as possible to ensure proper ticketing. The traveller is responsible for updating their Traveller Profile as may be required.

The procedure to create a Traveller Profile is as follows:

Access American Express Online Self Registration Page

[https://www.concursolutions.com/registration/register\\_form.asp?regcode=RMNTCAN17](https://www.concursolutions.com/registration/register_form.asp?regcode=RMNTCAN17)

### **Registration is Easy**

1. Enter the requested information on the registration page and then click on the “**submit**” button. Your user id will be your email.
2. You will be presented with a confirmation of an account created. Password instructions will follow in an email usually within 5 minutes.
3. Follow the instructions on the email, and you will be directed to the Change Password screen.
4. You will be presented with the Amex Canada privacy agreement, please read & accept.
5. Follow the directions and enter the required fields.
6. This will bring you to the Home page of AXO Concur Travel.
7. Click on the Profile tab. Complete your profile.
8. Verify each section and complete the requested information so that your profile will be accurate and complete for booking travel reservations.

For future access, bookmark or save this URL as a favourite.

<https://www.concursolutions.com/default.asp?localize=1&lang=en-us&host=www.americanexpress.com>

### **Complete your Profile!**

1. After login, click on the “**Profile**” tab located on the navigation bar to the upper left of the page
2. Please review each section. Make certain to verify any information that has been pre-entered for you and add information as desired to help ensure your information is as complete and as accurate as possible.

*Your Traveller Profile is now completed. You may proceed with booking your travel.*

### **Set-Up for Travel Arrangers**

If you have a travel arranger preparing your travel requirements, please also complete the section below, giving them permission to arrange travel on your Traveller Profile:

Add a Travel Arranger to your Profile

- Click **Add an Assistant** to add an assistant or arranger to your profile.
- Enter the family name of the Travel Arranger for whom you want to authorize to book travel on your behalf in the **Search Criteria**
- Click Search to return a list of results; multiple matches may be returned. Note that your assistant must have an existing profile in AXO to display in the search.
- Select a person, then place a check in the Can book travel for me box. Each traveller can have one primary assistant. The primary assistant's name and work phone number become part of the traveller's offline profile. Only users with a work telephone number in their profile can be selected as primary assistants.
- Save the information; that person will now be able to select your name when he or she logs in to AXO. You can update or edit the arranger at any time.

Upon completion, click on the “**Save**” button to store your information.

*This person may now book travel arrangements on your behalf, either online or by phone.*

## **Appendix 2A: Standard and Maximum Food and Beverage Cost Per Person**

|                     |   |  |
|---------------------|---|--|
|                     |   |  |
| <b>Breakfast</b>    | 1.5 X (multiplied by) breakfast allowance | 1.5 X (multiplied by) Standard Cost Per Person |
| <b>Lunch</b>        | 2.0 X (multiplied by) lunch allowance     |  |
| <b>Dinner</b>       | 1.75 X (multiplied by) dinner allowance   |  |
| <b>Reception</b>    | 2.0 X (multiplied by) breakfast allowance |  |
| <b>Refreshments</b> | 0.5 X (multiplied by) breakfast allowance |  |

\*The allowance per person is outlined in Appendix 1C of this policy.

The Standard Cost Per Person shall apply to both Internal and External Hospitality.

The Maximum Cost Per Person shall only apply to External Hospitality.

Alcoholic beverages offered as part of external hospitality are expected to be reasonable given the rank or status of the attendees involved. Employees acting as hosts are expected to use sound business sense and discretion when extending such external hospitality.

RCM will not pay for alcoholic beverages as part of internal hospitality. If alcoholic beverages are available for consumption, the employee is entirely responsible for the cost, provided that the consumption is permitted under the RCM's Drug and Alcohol Policy.

RCM employees and/or members of the Board of Directors can be provided hospitality only in situations where they are required to participate in RCM operational meetings,

business meetings, RCM Townhall or similar corporate wide meetings, training or events that extend beyond normal working hours. This includes situations where there are no nearby or appropriate facilities to obtain refreshments or meals and/or where staff dispersal is not effective or efficient. Furthermore, it includes situations where employees and/or members of the Board of Directors are required to be part of an event, or to participate in a RCM hosted conference, which includes participants who are non-RCM employees and for whom hospitality will be provided as a matter of courtesy, diplomacy, protocol or to facilitate the achievement of the RCM's business.



## **Appendix 2C: Hospitality Expense Reporting: Filing Procedures and Requirements**

### **1. Presentation:**

- a. Claims for reimbursement of hospitality expenses must be made using the Royal Canadian Mint General Expense Claim form. The form can be found online on the Travel and Hospitality page (<http://veritas.mint.ca/TRAVEL/Pages/Welcome.aspx>) of Veritas.
- b. Instructions for completing the form are contained within the General Expense Claim Form file / Excel workbook.
- c. All original expense receipts must accompany the claim form and must be attached to an 8-1/2 x 11 inch sheet of paper.
- d. Expense receipts should be presented in chronological order.
- e. The claim form must be signed by the claimant or approved designate of the claimant before submission.

### **2. Supporting Documentation:**

- a. All hospitality expense reimbursements are based on actual expenses supported by original itemized receipts that include the cost, location, date and form of the hospitality.
- b. Each receipt must be accompanied by a list of attendees (name and company) and a short note regarding the purpose for or circumstances under which hospitality was extended.
- c. External hospitality costs in foreign currency will be paid or reimbursed upon presentation of documented proof of the exchange rate. Acceptable proof may include a receipt from a foreign exchange vendor for currency actually exchanged or a photocopy of the credit card bill containing the foreign exchange rate applied. If documentation is not provided, reimbursement will be made using the Bank of Canada exchange rate for the month.
- d. In cases where documentation may be missing or incomplete, the employee must certify, in writing, that the expense is valid for reimbursement.



- e. Hospitality expense claims that are not accompanied by the required supporting documentation or approvals will be returned to the employee for completion before being processed for payment.

### **3. Authorizations and Approvals:**

- a. The reimbursable amount for internal or external hospitality is up to a maximum recommended per person allowable limit as outlined in Appendix 2A, above. Any exceptions need to be approved by the President and CEO.
- b. Approval authorities for expenditures for external and internal hospitality are outlined in Appendix 2B, above.
- c. When specific pre-authorization or pre-approval is not required but there is a reasonable expectation that the requirement or amounts may be challenged, it is recommended that the employee consult with their manager and obtain authorization in advance and include evidence of this authorization along with their request for reimbursement.
- d. It is expected that the most senior employee (up to the Vice-President level) in attendance at the event will submit the Hospitality Expense claim or supplier invoice. But in circumstances where this is not practical, (for example, but not limited to, during a group function), hospitality may be paid and claimed by a single employee. In this case, approval of the supervisor (up to the Vice-President level) of the most senior employee not attending the event must be obtained. In the event the Vice-President is the most senior employee attending, then the claim or invoice must be approved by either the Senior Vice-President, Finance and Administration & CFO or President and CEO.

### **4. Timelines:**

- a. Completed hospitality expense reimbursement claims and/ or supplier invoices must be submitted to Accounts Payable within 15 business days of the event.

## **Appendix 2D: Travel, Hospitality, Conference and Event Expenditure** **Pre-Approval**

In accordance with the RCM Corporate Travel, Hospitality, Conference and Event Policy # 51, Section 2, 3 and 4, all hospitality, conference and event expenditures must be pre-approved using the RCM expense management system, regardless of whether travel is required or not.



### CONTACT

For expense reimbursement assistance, or help navigating the Chrome River application, please contact:

- Accounts Payable Support -  
Catrin Davies  
343-999-5691  
[APChromeRiver@mint.ca](mailto:APChromeRiver@mint.ca)

- THCE Policy & Credit Card -  
Donna Zimonjic  
613-415-8751  
[TreasuryOperations@mint.ca](mailto:TreasuryOperations@mint.ca)

- Accounts Payable Manager -  
Maritza Medina Alba  
343-998-3753  
[APChromeRiver@mint.ca](mailto:APChromeRiver@mint.ca)

### NOTICES

#### Accessing Chrome River

You must be logged into the RCM network, onsite or via the VPN, in order to log in to the Chrome River System.

For security reasons, it is recommended that you only log into the Chrome River system using an RCM issued device including a desktop, laptop, iPad, or iPhone, as well as the kiosks located at the Mint in both Ottawa and Winnipeg.

#### Mobile Device Applications


By downloading Chrome River applications to your mobile devices you can create, submit and approve Pre-Approval Requests and Expense Claims, and upload receipts. Should you wish to use Chrome River from your work issued iPhone or iPad, you need to download the following three applications:

1. Chrome River
2. Microsoft Authenticator
3. CR SNAP


### HELP


  
Corporate Policies  
Travel Hospitality Conference  
Event #51  
[THCE Policy #51](#)

  
RCM Training Manuals  
[All Manuals](#)


  
Concur  
Air, Hotel, Train & Car Rental travel  
booking  
[SAP Concur](#)

  
Hospitality Calculator  
[Quick link](#)

  
Per Diem Tracker  
[Quick link](#)

  
RCM 4 Tier Hotel Rate System  
[Quick link](#)

  
International Hotel Rates  
[PSPC website](#)

  
International Per Diem Rates  
Confirm incidental rate  
[Quick link](#)



## Appendix 2E: Blanket Hospitality Authority

|                 |      |
|-----------------|------|
| Reference:      |      |
| Fiscal Year:    | 2017 |
| Requestor Name: |      |



### Blanket Internal Staff Hospitality & Event Expenditure

The Blanket Hospitality Form authorizes the named employee, to extend 'internal hospitality' in events which are necessary for the effective conduct of RCM business purposes.

**Internal Hospitality** - is defined as Hospitality extended solely to RCM employees and/or members of the Board of Directors.

In accordance with the RCM Corporate Travel, Hospitality, Conference and Event Policy #51, Section 2, 3 and 4, all hospitality, conference and event expenditures must be pre-approved, regardless of whether travel is required or not. This blanket form must be completed in its entirety and submitted to the appropriate authorities for review and approval before any such expenditure can be made. Original signed forms should be forwarded to the Accounts Payable Department.

| Budgetary & Reporting Requirements   |             |                         |               |
|--|-------------|-------------------------|---------------|
| By completing this form, you agree to the following:   |             |                         |               |
| <input type="checkbox"/> Agree to stay within the limits set by my department budget; and<br><input type="checkbox"/> Agree to complete the 'Tracking Report' and provide this every quarter within 5 days after quarter end to CFO for review prior to a consolidated submission to CEO.              |             |                         |               |
| Should at any time during the fiscal year any of the listed amounts or details not fall within the authorized parameters of this blanket hospitality form, then individual authorizations must be sought and pre-approved in accordance with the Travel, Hospitality, Conference and Event Policy #51. |             |                         |               |
| PART A – Hospitality Details and Overview  |             |                         |               |
| RCM Employee Name  |             | Title/Position/Division |               |
|  |             |                         |               |
| Cost Centre  | Fiscal Year | Start Date              | End Date      |
|  | 2017        | January 2017            | December 2017 |
| Internal Hospitality Objectives  |             |                         |               |
| 1. Full Team Meetings - maximum 2 per year sponsored by your VP  |             |                         |               |
| 2. Other Team Meetings – as appropriate  |             |                         |               |
| Internal Hospitality – Cost Per Person   |             |                         |               |
| <input type="checkbox"/> Cost will not exceed the Standard Cost Per Person   |             |                         |               |

|                 |      |
|-----------------|------|
| Reference:      |      |
| Fiscal Year:    | 2017 |
| Requestor Name: |      |



### PART B – Approvals for Internal Hospitality

|   |      |
|---|------|
| Signed by Requestor                                       | Date |
| Reviewed by CFO   | Date |
| Approved by President & CEO (or Chair of BOD as required) | Date |

